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| **Details of the document being reviewed** |
| *Title:* | **Federated Operations Solution** | *Doc. identifier:* | **EGI-InSPIRE-D4.9 –v1.doc** |
| *Project:* | **EGI-InSPIRE** | *Deliverable identifier:* | **D4.9** |
| *Author(s):* | **Tiziana Ferrari** | *Date:* | **9/10/2013** |

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| **Identification of the reviewer** |
| *Reviewer:* | **Sergio Andreozzi** | *Activity:* | **NA2.3** |

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| **General comments:** I’ve provided comments in the track changed version, nevertheless I summarise the main points for improvements:* At the moment, the introduction is a verbatim copy of the executive summary, I’d expand the executive summary to provide more details on the specific FedOps solution
* Target group: I suggest to move the definition of federation in the introduction;
* The challenges: clearly separate problems from pains; the bullet labels should refer either to problems or to pains (probably pain, then in the description motivate them by describing the problem that trigger them)
	+ problems: the situation that needs attention (e.g., lack of integration)
	+ pain: the frustration/loss of productivity because of the situation (takes substantial time and effort to operate federated services)
* The solution: I see two possible packages to be distinguished:
	+ Offering tools, processes and people for the federated operations of a distributed infrastructure
	+ Offering the tools and processes that can be re-used autonomously (in this case, EGI.eu staff does not participate in the federated operations)
* Section 4 should focus on describing the two packages independently from the EGI “instance” (i.e., EGI FeOps should be a success story of the first package)
* Section 5: Value proposition: the figure 2 is more about how pains are removed; the value is the first statement of the section
* Section 5.1: can read about this: <http://en.wikipedia.org/wiki/Shared_services_center>
* Section 5.1-5.4: it looks like more implementation details; I’d suggest to evaluate to move them into Section 6 or eventually into section 4 to describe the properties of the solution
* Section 6: if accept the split between two packages,
* Section 8: I would suggest to not mention the balanced scorecard in this context; I would just explain what are the key success factors and how to measure the progress towards them; the work can feed into the overall EGI balanced scorecard, but I’d keep the two concepts separated
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| **Response from author: …..** |

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| **Additional comments** *(not affecting the document content) e.g. recommendations for the future ……* |

**Detailed comments on the content:**

| **N°** | **Page** | **§** | **Observations** | **Reply from author**(correction / reject,  …) |
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**English and other corrections:**

Note: English and typo corrections can be made directly in the document as comments.