



Data source: [ARGO.egi.eu/portal](http://ARGO.egi.eu/portal)  
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 Documentation: [A/R Computation](#)

Legend

Underperforming
On Target

Operations tools performance report															
Tool	Site	Threshold	Availability						Reliability						
			4.2016	3.2016	2.2016	1.2016	12.2015	11.2015	4.2016	3.2016	2.2016	1.2016	12.2015	11.2015	
<u>Accounting Portal</u>	<u>GRIDOPS-ACCPORTAL</u>	99%		99.90%	96.99%	89.55%	100.00%	99.98%	99%		99.90%	96.99%	89.55%	100.00%	99.98%
<u>Accounting Repository</u>	<u>GRIDOPS-APEL</u>	99%		98.88%	100.00%	100.00%	100.00%	100.00%	99%		100.00%	100.00%	100.00%	100.00%	100.00%
<u>Application DB</u>	<u>GRIDOPS-APPDB</u>	NA		100.00%	100.00%	99.73%	98.05%	98.40%	NA		100.00%	100.00%	99.73%	98.05%	98.40%
<u>Catch all services</u>	<u>GRIDOPS-CATCHALL</u>	NA		99.99%	100.00%	90.14%	100.00%	100.00%	NA		99.99%	100.00%	90.14%	100.00%	100.00%
<u>Catania science gateways</u>	<u>GRIDOPS-CSGF</u>	90%		100.00%	NA	NA	NA	NA	95%		100.00%	NA	NA	NA	NA
<u>Collaboration tools/IT support</u>	<u>GRIDOPS-CTOOLS</u>	90%		100.00%	100.00%	100.00%	100.00%	100.00%	99%		100.00%	100.00%	100.00%	100.00%	100.00%
<u>Incident management helpdesk</u>	<u>GRIDOPS-GGUS</u>	90%		100.00%	99.93%	99.63%	98.65%	99.99%	90%		100.00%	99.93%	99.63%	99.39%	99.99%
<u>Message Broker Network</u>	<u>GRIDOPS-MSG</u>	95%		100.00%	100.00%	100.00%	100.00%	100.00%	95%		100.00%	100.00%	100.00%	100.00%	100.00%
<u>Metrics Portal</u>	<u>GRIDOPS-METRICSPORTAL</u>	99%		100.00%	100.00%	100.00%	100.00%	99.95%	99%		100.00%	100.00%	100.00%	100.00%	99.95%
<u>Monitoring central services</u>	<u>GRIDOPS-MON</u>	99%		100.00%	100.00%	100.00%	100.00%	100.00%	99%		100.00%	100.00%	100.00%	100.00%	100.00%
<u>Operations Portal</u>	<u>GRIDOPS-OPSPORTAL</u>	99%		98.14%	100.00%	100.00%	99.96%	99.86%	99%		98.14%	100.00%	100.00%	99.96%	99.86%
<u>Perun</u>	<u>GRIDOPS-PERUN</u>	99%		99.49%	99.89%	99.92%	100.00%	99.99%	99%		99.92%	99.89%	99.92%	100.00%	99.99%
<u>SAM central services</u>	<u>GRIDOPS-SAM</u>	99%		97.63%	97.03%	74.87%	100.00%	100.00%	99%		97.63%	97.03%	74.87%	100.00%	100.00%
<u>Security monitoring</u>	<u>GRIDOPS-SECTOOLS</u>	99%		100.00%	99.84%	100.00%	100.00%	99.99%	99%		100.00%	100.00%	100.00%	100.00%	99.99%
<u>Service registry (GOCDB)</u>	<u>GRIDOPS-GOCDB</u>	99%		99.76%	100.00%	99.92%	99.47%	99.96%	99%		99.92%	100.00%	100.00%	99.47%	99.96%
<u>Software provisioning infra.</u>	<u>GRIDOPS-UMDREPO</u>	99%		100.00%	100.00%	100.00%	100.00%	99.99%	99%		100.00%	100.00%	100.00%	100.00%	99.99%
<u>e-GRANT</u>	<u>GRIDOPS-eGRANT</u>	NA		100.00%	100.00%	100.00%	100.00%	99.99%	NA		100.00%	100.00%	100.00%	100.00%	99.99%