



Data source: [ARGO.egi.eu portal](http://ARGO.egi.eu)  
 Report author: [operations@egi.eu](mailto:operations@egi.eu)  
 Documentation: [A/R Computation](#)

Legend

|                 |
|-----------------|
| Underperforming |
| On Target       |

| Operations tools performance report   |                              |           |              |         |             |         |         |
|---------------------------------------|------------------------------|-----------|--------------|---------|-------------|---------|---------|
| Tool                                  | Site                         | Threshold | Availability |         | Reliability |         |         |
|                                       |                              |           | 11.2015      | 10.2015 | Threshold   | 11.2015 | 10.2015 |
| <u>Accounting Portal</u>              | <u>GRIDOPS-ACCPORTAL</u>     | 99%       | 99.98%       | 98.96%  | 99%         | 99.98%  | 100.00% |
| <u>Accounting Repository</u>          | <u>GRIDOPS-APEL</u>          | 99%       | 100.00%      | 100.00% | 99%         | 100.00% | 100.00% |
| <u>Application DB</u>                 | <u>GRIDOPS-APPDB</u>         | NA        | 98.40%       | 99.99%  | NA          | 98.40%  | 99.99%  |
| <u>Catch all services</u>             | <u>GRIDOPS-CATCHALL</u>      | NA        | 100.00%      | 99.99%  | NA          | 100.00% | 99.99%  |
| <u>Collaboration tools/IT support</u> | <u>GRIDOPS-CTOOLS</u>        | 90%       | 100.00%      | 100.00% | 99%         | 100.00% | 100.00% |
| <u>Incident management helpdesk</u>   | <u>GRIDOPS-GGUS</u>          | 90%       | 99.99%       | 99.26%  | 90%         | 99.99%  | 99.84%  |
| <u>Message Broker Network</u>         | <u>GRIDOPS-MSG</u>           | 95%       | 100.00%      | 99.99%  | 95%         | 100.00% | 99.99%  |
| <u>Metrics Portal</u>                 | <u>GRIDOPS-METRICSPORTAL</u> | 99%       | 99.95%       | 99.51%  | 99%         | 99.95%  | 99.95%  |
| <u>Monitoring central services</u>    | <u>GRIDOPS-MON</u>           | 99%       | 100.00%      | 100.00% | 99%         | 100.00% | 100.00% |
| <u>Operations Portal</u>              | <u>GRIDOPS-OPSPORTAL</u>     | 99%       | 99.86%       | 99.75%  | 99%         | 99.86%  | 99.75%  |
| <u>Perun</u>                          | <u>GRIDOPS-PERUN</u>         | NA        | 99.99%       | 100.00% | NA          | 99.99%  | 100.00% |
| <u>SAM central services</u>           | <u>GRIDOPS-SAM</u>           | 99%       | 100.00%      | 100.00% | 99%         | 100.00% | 100.00% |
| <u>Security monitoring</u>            | <u>GRIDOPS-SECTOOLS</u>      | 99%       | 99.99%       | 95.08%  | 99%         | 99.99%  | 95.08%  |
| <u>Service registry (GOCDB)</u>       | <u>GRIDOPS-GOCDB</u>         | 99%       | 99.96%       | 99.12%  | 99%         | 99.96%  | 100.00% |
| <u>Software provisioning infra.</u>   | <u>GRIDOPS-UMDREPO</u>       | 99%       | 99.99%       | 99.99%  | 99%         | 99.99%  | 99.99%  |
| <u>e-GRANT</u>                        | <u>GRIDOPS-eGRANT</u>        | NA        | 99.99%       | 99,98%  | NA          | 99.99%  | 99,98%  |