



Data source: [ARGO.egi.eu portal](http://ARGO.egi.eu)
 Report author: operations@egi.eu
 Documentation: [A/R Computation](#)

Legend

Underperforming
On Target

Operations tools performance report												
Tool	Site	Metric	Threshold	2018-10	2018-11	2018-12	2019-01	2019-02	2019-03	2019-04	2019-05	2019-06
<u>EGI-DATAHUB</u>	<u>EGI-DATAHUB</u>	<u>Availability</u>	90%	100,00%	100,00%	99,65%	98,09%	88,45%	100,00%	100,00%	100,00%	100,00%
		<u>Reliability</u>	90%	100,00%	100,00%	99,65%	98,09%	88,45%	100,00%	100,00%	100,00%	100,00%
<u>EGI-FGSG</u>	<u>EGI-FGSG</u>	<u>Availability</u>									85,85%	100,00%
		<u>Reliability</u>									85,85%	100,00%
<u>EGI-MARKETPLACE</u>	<u>GRIDOPS-ACCPORTAL</u>	<u>Availability</u>	99%			100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%
		<u>Reliability</u>	99%			100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%
<u>Accounting repositories and portal</u>	<u>GRIDOPS-ACCPORTAL</u>	<u>Availability</u>	99%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%
		<u>Reliability</u>	99%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%
	<u>GRIDOPS-APEL</u>	<u>Availability</u>	99%	99,29%	99,56%	100,00%	100,00%	100,00%	99,93%	100,00%	100,00%	100,00%
		<u>Reliability</u>	99%	100,00%	100,00%	100,00%	100,00%	100,00%	99,93%	100,00%	100,00%	100,00%
<u>Application DB</u>	<u>GRIDOPS-APPDB</u>	<u>Availability</u>	95%	99,99%	100,00%	99,43%	100,00%	100,00%	97,66%	98,47%	100,00%	99,42%
		<u>Reliability</u>	95%	99,99%	100,00%	100,00%	100,00%	100,00%	97,66%	98,47%	100,00%	99,42%
<u>CATCHALL-VOMS</u>	<u>GRIDOPS-CATCHALL</u>	<u>Availability</u>	95%	100,00%	100,00%	100,00%	100,00%	99,93%	100,00%	100,00%	100,00%	100,00%
		<u>Reliability</u>	99%	100,00%	100,00%	100,00%	100,00%	99,93%	100,00%	100,00%	100,00%	100,00%
<u>CheckIn - Supplier</u>	<u>GRIDOPS-CheckIn</u>	<u>Availability</u>	99%	100,00%	98,96%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%
		<u>Reliability</u>	99%	100,00%	98,96%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%
<u>Catania science gateways</u>	<u>GRIDOPS-CSGF</u>	<u>Availability</u>	90%	90,38%	100,00%	99,99%	99,98%	100,00%	100,00%	100,00%	100,00%	
		<u>Reliability</u>	95%	90,38%	100,00%	99,99%	100,00%	100,00%	100,00%	100,00%	100,00%	
<u>Collaboration tools</u>	<u>GRIDOPS-CTOOLS</u>	<u>Availability</u>	95%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%
		<u>Reliability</u>	99%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%
<u>CVMFS Stratum-0</u>	<u>GRIDOPS-CVMFS</u>	<u>Availability</u>	95%	100,00%	100,00%	100,00%	100,00%	32,56%	100,00%	100,00%	100,00%	100,00%
		<u>Reliability</u>	97%	100,00%	100,00%	100,00%	100,00%	32,56%	100,00%	100,00%	100,00%	100,00%
<u>DIRAC4EGI</u>	<u>GRIDOPS-DIRAC4EGI</u>	<u>Availability</u>	95%	100,00%	100,00%	99,73%	100,00%	99,68%	100,00%	100,00%	100,00%	100,00%
		<u>Reliability</u>	95%	100,00%	100,00%	99,73%	100,00%	99,68%	100,00%	100,00%	100,00%	100,00%
<u>EC3</u>	<u>GRIDOPS-EC3</u>	<u>Availability</u>	90%	100,00%	99,97%	100,00%	100,00%	100,00%	100,00%	99,57%	99,43%	100,00%
		<u>Reliability</u>	95%	100,00%	99,97%	100,00%	100,00%	100,00%	100,00%	99,57%	99,43%	100,00%
<u>Helpdesk (GGUS)</u>	<u>GRIDOPS-GGUS</u>	<u>Availability</u>	99%	99,90%	98,02%	100,00%	99,64%	100,00%	97,87%	100,00%	99,72%	99,76%
		<u>Reliability</u>	99%	99,90%	98,44%	100,00%	100,00%	100,00%	98,15%	100,00%	100,00%	99,76%

<u>Service registry (GOCDB)</u>	<u>GRIDOPS-GOCDB</u>	<u>Availability</u>
		<u>Reliability</u>
<u>Monitoring services</u>	<u>GRIDOPS-MON</u>	<u>Availability</u>
		<u>Reliability</u>
<u>Message brokers</u>	<u>GRIDOPS-MSG</u>	<u>Availability</u>
		<u>Reliability</u>
<u>Operations Portal</u>	<u>GRIDOPS-OPSPORTAL</u>	<u>Availability</u>
		<u>Reliability</u>
<u>Perun</u>	<u>GRIDOPS-PERUN</u>	<u>Availability</u>
		<u>Reliability</u>
<u>Monitoring services</u>	<u>GRIDOPS-SAM</u>	<u>Availability</u>
		<u>Reliability</u>
<u>Security coordination and security tools</u>	<u>GRIDOPS-SECTOOLS</u>	<u>Availability</u>
		<u>Reliability</u>
<u>UMD software provisioning infrastructure</u>	<u>GRIDOPS-UMDREPO</u>	<u>Availability</u>
		<u>Reliability</u>
<u>WS-PGRADE LTOS</u>	<u>GRIDOPS-WS-PGRADE</u>	<u>Availability</u>
		<u>Reliability</u>
<u>Helpdesk (xGGUS)</u>	<u>GRIDOPS-XGUS</u>	<u>Availability</u>
		<u>Reliability</u>

99%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	99,96%	100,00%	100,00%	99,95%
99%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%
99%										
99%	100,00%	100,00%	100,00%	100,00%	99,99%	99,81%	100,00%	100,00%	100,00%	100,00%
98%	100,00%	100,00%	100,00%	100,00%	99,99%	99,81%	100,00%	100,00%	100,00%	100,00%
99%	99,61%	99,98%	99,97%	99,64%	99,64%	99,86%	98,85%	100,00%	99,97%	
99%	99,61%	99,98%	99,97%	99,64%	99,64%	99,86%	98,85%	100,00%	99,97%	
99%	100,00%	100,00%	100,00%	100,00%	99,38%	99,64%	100,00%	99,92%	100,00%	
99%	100,00%	100,00%	100,00%	100,00%	99,38%	99,64%	100,00%	99,92%	100,00%	
99%	99,87%	99,98%	100,00%	99,48%	100,00%	99,71%	100,00%	98,44%	100,00%	
99%	99,87%	99,98%	100,00%	99,48%	100,00%	99,71%	100,00%	98,44%	100,00%	
90%	100,00%	100,00%	100,00%	100,00%	23,49%	0,00%	0,00%	0,00%	0,00%	
90%	100,00%	100,00%	100,00%	100,00%	23,49%	0,00%	0,00%	0,00%	0,00%	
95%	100,00%	100,00%	100,00%	100,00%	100,00%	98,48%	98,72%	100,00%	99,19%	
95%	100,00%	100,00%	100,00%	100,00%	100,00%	98,48%	98,72%	100,00%	99,19%	
90%	100,00%	100,00%	100,00%	99,70%	97,87%	100,00%	100,00%	99,72%	99,97%	
95%	100,00%	100,00%	100,00%	99,70%	97,87%	100,00%	100,00%	100,00%	99,97%	
99%	99,88%	99,50%	100,00%	99,64%	100,00%	97,88%	100,00%	99,72%	99,83%	
99%	99,88%	99,93%	100,00%	100,00%	100,00%	98,16%	100,00%	100,00%	99,83%	

