Data source: ARGO.egi.eu portal
Report operations@egi.eu
Documentatio A/R Computation

Legend

Underperforming
On Target

Operations tools performance report

Service/Service component	GOCDB site entry	Threshold		2019-07		2019-08		2019-09		2019-10		2019-11		2019-12		2020-01		2020-02		2020-03	
		Av	Re	Av	Re	Av	Re	Av	Re	Av	Re	Av	Re	Av	Re	Av	Re	Av	Re	Av	Re
EGI-DATAHUB	EGI-DATAHUB	90%	90%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	98,33%	98,33%	98,83%	98,83%	95,26%	95,26%	100,00%	100,00%	100,00%	100,00%	99,88%	99,88%
Application on demand (FGSG)	EGI-FGSG	90%	95%	94,67%	94,67%	98,62%	98,62%	100,00%	100,00%	100,00%	100,00%	76,53%	76,53%	99,69%	99,69%	99,51%	99,51%	96,58%	96,58%	94,06%	94,06%
MARKETPLACE	EGI-MARKETPLACE	99%	99%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%
Notebooks	EGI-NOTEBOOKS	n.d	n.d	n.a.	n.a.	n.a.	n.a.	91,05%	91,05%	100,00%	100,00%	98,94%	98,94%	99,50%	99,50%	99,40%	99,40%	78,53%	78,53%	99,45%	99,45%
Online CA	EGI-RCauth	95%	95%	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	99,96%	99,96%	100,00%	100,00%	100,00%	100,00%	99,92%	99,92%	100,00%	100,00%	99,99%	99,99%
	EOSChub-Helpdesk	n.d	n.d.	n.a.	n.a.	99,97%	99,97%	99,80%	99,80%	100,00%	100,00%	96,46%	96,46%	100,00%	100,00%	98,00%	98,42%	99,41%	100,00%	99,69%	99,69%
Accounting repositories and portal	GRIDOPS-ACCPORTAL	99%	99%	100,00%	100,00%	100,00%	100,00%	99,16%	100,00%	100,00%	100,00%	99,65%	99,65%	99,94%	99,94%	100,00%	100,00%	100,00%	100,00%	99,76%	99,76%
	GRIDOPS-APEL	99%	99%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	99,76%	99,76%
Application DB	GRIDOPS-APPDB	95%	95%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	98,10%	98,10%	99,92%	99,92%	99,60%	99,60%	98,75%	98,75%	100,00%	100,00%	99,99%	99,99%
CATCHALL-VOMS	GRIDOPS-CATCHALL	95%	95%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%
Check-in	GRIDOPS-CheckIn	99%	99%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	99,37%	99,37%	100,00%	100,00%	99,61%	99,61%
Collaboration tools	GRIDOPS-CTOOLS	95%	99%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%
CVMFS Stratum-0	GRIDOPS-CVMFS	95%	97%	100,00%	100,00%	100,00%	100,00%	99,47%	99,47%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	98,68%	99,99%	99,90%	99,90%
Workload Manager	GRIDOPS-DIRAC4EGI	95%	95%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	98,68%	98,68%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	99,80%	99,80%
Application on demand (EC3)	GRIDOPS-EC3	90%	95%	100,00%	100,00%	67,38%	67,38%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	99,10%	99,10%	99,57%	99,57%	99,94%	99,94%
Helpdesk (GGUS)	GRIDOPS-GGUS	99%	99%	99,99%	99,99%	99,97%	99,97%	99,28%	99,85%	99,99%	99,99%	96,44%	96,99%	99,65%	100,00%	99,04%	99,47%	99,41%	100,00%	99,29%	99,71%
Service registry (GOCDB)	GRIDOPS-GOCDB	99%	99%	99,96%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	99,99%	99,99%
Monitoring services	GRIDOPS-MON	99%	99%	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	99,92%	99,92%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	99,56%	99,56%
Message services	GRIDOPS-MSG	98%	98%	99,85%	99,85%	100,00%	100,00%	100,00%	100,00%	99,98%	99,98%	100,00%	100,00%	100,00%	100,00%	99,78%	99,78%	99,95%	99,95%	100,00%	100,00%
Operations Portal	GRIDOPS-OPSPORTAL	99%	99%	99,97%	99,97%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	99,99%	99,99%	100,00%	100,00%	99,76%	99,76%
Perun	GRIDOPS-PERUN	99%	99%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	99,87%	99,87%	100,00%	100,00%	100,00%	100,00%	45,07%	45,07%	18,01%	18,01%	99,80%	99,80%
Monitoring services	GRIDOPS-SAM	99%	99%	100,00%	100,00%	100,00%	100,00%	99,97%	99,97%	99,51%	99,51%	34,56%	34,56%	99,83%	99,83%	98,66%	98,66%	100,00%	100,00%	99,83%	99,83%
Security coordination and security tools	GRIDOPS-SECTOOLS	90%	90%	0,00%	0,00%	27,59%	27,59%	100,00%	100,00%	99,97%	99,97%	100,00%	100,00%	99,72%	99,72%	99,93%	99,93%	100,00%	100,00%	99,81%	99,81%
UMD software provisioning infrastructure	GRIDOPS-UMDREPO	95%	95%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	98,34%	98,34%	99,93%	99,93%	99,61%	99,61%	99,40%	99,40%	100,00%	100,00%	100,00%	100,00%
Application on demand (WS-PGRADE)	GRIDOPS-WS-PGRADE	90%	95%	100,00%	100,00%	76,51%	76,51%	93,52%	93,52%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	61,31%	61,31%
Helpdesk (xGGUS)	GRIDOPS-XGUS	99%	99%	99,99%	99,99%	99,99%	99,99%	99,29%	99,86%	100,00%	100,00%	96,45%	97,00%	100,00%	100,00%	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.