

Service/Service component	<u>Check-in</u>		<u>Collaboration tools</u>		<u>CVMFS Stratum-0</u>		<u>Workload Manager</u>		<u>Application on demand (EC3)</u>	
GOCDDB site entry	<u>GRIDOPS-CheckIn</u>		<u>GRIDOPS-CTOOLS</u>		<u>GRIDOPS-CVMFS</u>		<u>GRIDOPS-DIRAC4EGI</u>		<u>GRIDOPS-EC3</u>	
	Availability	Reliability	Availability	Reliability	Availability	Reliability	Availability	Reliability	Availability	Reliability
Taegets	99%	99%	95%	99%	95%	97%	95%	95%	90%	95%
2020-04	99,99%	99,99%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%
2020-05	100,00%	100,00%	99,98%	99,98%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%
2020-06	100,00%	100,00%	99,16%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%
2020-07	99,45%	99,45%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	98,02%	98,02%
2020-08	99,97%	99,97%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	47,09%	47,09%
2020-09	99,90%	99,90%	99,99%	99,99%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%
2020-10	99,99%	99,99%	100,00%	100,00%	99,83%	99,83%	100,00%	100,00%	99,93%	99,93%
2020-11	99,99%	99,99%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%
2020-12	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%

Service/Service component	<u>Helpdesk (GGUS)</u>		<u>Service registry (GOCDDB)</u>		<u>Monitoring services</u>		<u>Message services</u>		<u>Operations Portal</u>	
GOCDDB site entry	<u>GRIDOPS-GGUS</u>		<u>GRIDOPS-GOCDB</u>		<u>GRIDOPS-MON</u>		<u>GRIDOPS-MSG</u>		<u>GRIDOPS-OPSPORTAL</u>	
	Availability	Reliability	Availability	Reliability	Availability	Reliability	Availability	Reliability	Availability	Reliability
Taegets	99%	99%	99%	99%	99%	99%	98%	98%	99%	99%
2020-04	99,57%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	99,85%	99,85%
2020-05	99,72%	100,00%	100,00%	100,00%	100,00%	100,00%	99,87%	99,87%	100,00%	100,00%
2020-06	99,99%	99,99%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	99,98%	99,98%
2020-07	98,91%	99,29%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%
2020-08	100,00%	100,00%	100,00%	100,00%	99,20%	99,20%	100,00%	100,00%	99,97%	99,97%
2020-09	99,58%	99,87%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	99,54%	99,54%
2020-10	100,00%	100,00%	99,81%	99,81%	100,00%	100,00%	100,00%	100,00%	99,99%	99,99%
2020-11	99,70%	99,99%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	99,87%	99,87%
2020-12	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	97,38%	99,98%

Service/Service component	Perun		Monitoring services		Security coordination and security tools		UMD software provisioning infrastructure			
	GRIDOPS-PERUN		GRIDOPS-SAM		GRIDOPS-SECTOOLS		GRIDOPS-UMDREPO			
	Availability	Reliability	Availability	Reliability	Availability	Reliability	Availability	Reliability		
Taegets	99%	99%	99%	99%	90%	90%	95%	95%		
2020-04	99,70%	99,70%	86,64%	86,64%	100,00%	100,00%	100,00%	100,00%		
2020-05	100,00%	100,00%	99,99%	99,99%	100,00%	100,00%	100,00%	100,00%		
2020-06	100,00%	100,00%	99,69%	99,69%	100,00%	100,00%	100,00%	100,00%		
2020-07	100,00%	100,00%	99,74%	99,74%	100,00%	100,00%	99,98%	99,98%		
2020-08	100,00%	100,00%	99,20%	99,20%	100,00%	100,00%	100,00%	100,00%		
2020-09	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	98,95%	98,95%		
2020-10	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	95,42%	100,00%		
2020-11	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%		
2020-12	100,00%	100,00%	99,99%	99,99%	100,00%	100,00%	100,00%	100,00%		