



Data source: [ARGO.egi.eu portal](https://argo.egi.eu/portal)  
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 Documentation: [A/R Computation](#)

Legend	Underperforming
	On Target

Service/Service component	EGI-DATAHUB		Dynamic DNS		Notebooks		Online CA		Accounting repositories and portal	
GOCDDB site entry	EGI-DATAHUB		EGI-DDNS		EGI-NOTEBOOKS		EGI-RCauth		GRIDOPS-ACCPORTAL	
	Availability	Reliability	Availability	Reliability	Availability	Reliability	Availability	Reliability	Availability	Reliability
Targets	90%	90%	90%	95%	90%	90%	95%	95%	99%	99%
2021-01	85.19%	85.26%			100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
2021-02	100.00%	100.00%			98.64%	98.64%	100.00%	100.00%	100.00%	100.00%
2021-03	100.00%	100.00%			100.00%	100.00%	100.00%	100.00%	99.45%	100.00%
2021-04	99.71%	100.00%			100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
2021-05	100.00%	100.00%			100.00%	100.00%	99.93%	99.93%	100.00%	100.00%
2021-06	99.85%	100.00%			100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
2021-07	100.00%	100.00%			100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
2021-08	99.92%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	99.25%	100.00%
2021-09	97.18%	97.18%	100.00%	100.00%	99.73%	99.73%	99.95%	99.95%	100.00%	100.00%
2021-10	99.91%	99.91%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%

Service/Service component	Accounting repositories and portal		Application DB		CATCHALL-VOMS		Check-in		Collaboration tools	
GOCDDB site entry	GRIDOPS-APEL		GRIDOPS-APPDB		GRIDOPS-CATCHALL		GRIDOPS-CheckIn		GRIDOPS-CTOOLS	
	Availability	Reliability	Availability	Reliability	Availability	Reliability	Availability	Reliability	Availability	Reliability
Targets	99%	99%	95%	95%	95%	95%	99%	99%	95%	99%
2021-01	100.00%	100.00%	98.87%	98.87%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
2021-02	100.00%	100.00%	96.47%	96.47%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
2021-03	99.45%	100.00%	98.22%	98.36%	100.00%	100.00%	99.99%	99.99%	100.00%	100.00%
2021-04	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
2021-05	100.00%	100.00%	100.00%	100.00%	97.00%	97.00%	100.00%	100.00%	100.00%	100.00%

2021-06	100.00%	100.00%	100.00%	100.00%	98.34%	98.34%	100.00%	100.00%	100.00%	100.00%
2021-07	100.00%	100.00%	99.41%	99.95%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
2021-08	96.49%	100.00%	99.71%	99.71%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
2021-09	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	99.07%	99.07%	100.00%	100.00%
2021-10	100.00%	100.00%	99.41%	99.41%	100.00%	100.00%	99.94%	99.94%	100.00%	100.00%

Service/Service component	<u>CVMFS Stratum-0</u>		<u>Workload Manager</u>		<u>Application on demand (EC3)</u>		<u>Helpdesk (GGUS)</u>		<u>Service registry (GOCDB)</u>	
GOCDB site entry	<u>GRIDOPS-CVMFS</u>		<u>GRIDOPS-DIRAC4EGI</u>		<u>GRIDOPS-EC3</u>		<u>GRIDOPS-GGUS</u>		<u>GRIDOPS-GOCDB</u>	
	Availability	Reliability	Availability	Reliability	Availability	Reliability	Availability	Reliability	Availability	Reliability
Targets	95%	97%	95%	95%	90%	95%	99%	99%	99%	99%
2021-01	86.28%	100.00%	100.00%	100.00%	100.00%	100.00%	99.59%	100.00%	100.00%	100.00%
2021-02	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	99.84%	99.84%	99.94%	99.94%
2021-03	100.00%	100.00%	98.78%	100.00%	100.00%	100.00%	100.00%	100.00%	99.90%	99.90%
2021-04	99.85%	99.85%	100.00%	100.00%	100.00%	100.00%	99.58%	99.87%	99.86%	99.86%
2021-05	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	98.91%	100.00%	100.00%	100.00%
2021-06	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
2021-07	100.00%	100.00%	99.89%	99.89%	93.72%	93.72%	99.59%	100.00%	99.90%	99.90%
2021-08	98.48%	98.48%	100.00%	100.00%	75.86%	75.86%	100.00%	100.00%	100.00%	100.00%
2021-09	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	99.85%	100.00%	100.00%	100.00%
2021-10	100.00%	100.00%	99.98%	99.98%	96.46%	96.46%	99.98%	99.98%	100.00%	100.00%

Service/Service component	<u>Security coordination and security tools</u>		<u>Message services</u>		<u>Operations Portal</u>		<u>Perun</u>		<u>Monitoring services</u>	
GOCDB site entry	<u>GRIDOPS-MON</u>		<u>GRIDOPS-MSG</u>		<u>GRIDOPS-OPSPORTAL</u>		<u>GRIDOPS-PERUN</u>		<u>GRIDOPS-SAM</u>	
	Availability	Reliability	Availability	Reliability	Availability	Reliability	Availability	Reliability	Availability	Reliability
Targets	99%	99%	98%	98%	99%	99%	99%	99%	99%	99%
2021-01	100.00%	100.00%	99.99%	99.99%	99.79%	99.79%	99.98%	99.98%	100.00%	100.00%
2021-02	100.00%	100.00%	98.92%	98.92%	100.00%	100.00%	76.62%	76.62%	99.94%	99.94%
2021-03	100.00%	100.00%	99.40%	99.40%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
2021-04	100.00%	100.00%	98.55%	98.55%	99.95%	99.95%	100.00%	100.00%	99.99%	99.99%

2021-05	100.00%	100.00%	99.90%	99.90%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
2021-06	99.72%	99.72%	100.00%	100.00%	99.52%	99.67%	96.16%	96.16%	100.00%	100.00%
2021-07	99.68%	99.68%	99.82%	99.82%	99.91%	99.91%	100.00%	100.00%	100.00%	100.00%
2021-08	99.73%	99.73%	99.85%	100.00%	99.72%	99.72%	100.00%	100.00%	100.00%	100.00%
2021-09	100.00%	100.00%	99.85%	100.00%	99.18%	99.18%	100.00%	100.00%	100.00%	100.00%
2021-10	100.00%	100.00%	99.85%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%

Service/Service component	Security coordination and security tools		UMD software provisioning infrastructure						
	GRIDOPS-SECTOOLS		GRIDOPS-UMDREPO						
	Availability	Reliability	Availability	Reliability					
Targets	90%	90%	95%	95%					
2021-01	99.97%	99.97%	100.00%	100.00%					
2021-02	74.34%	74.34%	99.78%	99.78%					
2021-03	100.00%	100.00%	93.68%	93.68%					
2021-04	100.00%	100.00%	100.00%	100.00%					
2021-05	63.47%	63.47%	100.00%	100.00%					
2021-06	98.68%	98.68%	100.00%	100.00%					
2021-07	100.00%	100.00%	100.00%	100.00%					
2021-08	100.00%	100.00%	100.00%	100.00%					
2021-09	99.07%	99.07%	100.00%	100.00%					
2021-10	100.00%	100.00%	97.18%	97.18%					