

Data source: <u>ARGO.egi.eu portal</u> Report author: <u>operations@egi.eu</u> Documentation: <u>A/R Computation</u>

Lorond	Underperforming
Legend	On Target

Service/Service component	newtel		Accounting repositories and portal		<u>Artefact Repository</u> <u>Service - AppDB</u>		Collaboration tools		Configuration Database (GOCDB)	
GOCDB site entry	GRIDOPS-ACCPORTAL		GRIDOPS-APEL		GRIDOPS-APPDB		GRIDOPS-CTOOLS		GRIDOPS-GOCDB	
	Availabilit	Reliability	Availabili	Reliability	Availabili	Reliability	Availabili	Reliability	Availabili	Reliability
Targets	99%	99%	99 %	99 %	98%	98%	99 %	99 %	99 %	99 %
2024-07	100.00%	100.00%	0.00%	0.00%	99.90%	99.90%	100.00%	100.00%	100.00%	100.00%
2024-08	100.00%	100.00%	0.00%	0.00%	99.98%	99.98%	100.00%	100.00%	99.92%	99.92%
2024-09	99.43%	99.43%	0.00%	0.00%	99.42%	99.42%	99.43%	99.43%	99.43%	99.43%
2024-10	100.00%	100.00%	0.00%	0.00%	99.48%	99.48%	99.59%	100.00%	99.07%	99.07%
2024-11	100.00%	100.00%	0.00%	0.00%	99.73%	99.73%	100.00%	100.00%	99.70%	99.70%
2024-12	99.99%	99.99%	0.00%	0.00%	99.99%	99.99%	99.74%	99.74%	99.87%	99.87%

Service/Service component	Check-in		Dynam	iic DNS	<u>Helpdesk (GGUS)</u>		Message services		Monitoring services	
GOCDB site entry	GRIDOPS-Checkin		EGI-I	DDNS	GRIDOPS-GGUS		GRIDOPS-MSG		GRIDOPS-SAM	
	Availabilit	Reliability	Availabili	Reliability	Availabili	Reliability	Availabili	Reliability	Availabili	Reliability
Targets	99%	99%	98 %	98 %	99 %	99%	99 %	99 %	99%	99%
2024-07	99.78%	99.89%	100.00%	100.00%	99.46%	99.87%	100.00%	100.00%	100.00%	100.00%
2024-08	99.24%	99.24%	99.98%	99.98%	100.00%	100.00%	99.97%	99.97%	99.93%	99.93%
2024-09	99.11%	99.11%	100.00%	100.00%	98.99%	99.42%	99.42%	99.42%	100.00%	100.00%
2024-10	99.63%	99.63%	100.00%	100.00%	99.70%	99.97%	100.00%	100.00%	98.64%	98.64%
2024-11	99.69%	99.69%	100.00%	100.00%	99.58%	100.00%	100.00%	100.00%	99.87%	99.87%
2024-12	99.89%	99.89%	99.98%	99.98%	99.59%	100.00%	100.00%	100.00%	99.92%	99.92%

Service/Service component	Operations Portal	Workload Manager	Kubernetes managed <u>platform</u>	Secrets Store	Attribute Management <u>Perun</u>	
GOCDB site entry	EGI-OPSPORTAL	GRIDOPS-DIRAC4EGI	EGI-CONTAINER-COMPUTE	EGI-SECRETS-STORE	GRIDOPS-PERUN	

	Availabilit	Reliability	Availabili	Reliability	Availabili	Reliability	Availabili	Reliability	Availabili	Reliability
Targets	99%	99%	99%	99 %	98%	98%	98%	98 %	99%	99 %
2024-07	100.00%	100.00%	100.00%	100.00%			100.00%	100.00%	100.00%	100.00%
2024-08	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	99.92%	99.92%
2024-09	99.41%	99.41%	97.53%	97.53%	99.43%	99.43%	100.00%	100.00%	99.43%	99.43%
2024-10	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	99.46%	99.46%	100.00%	100.00%
2024-11	100.00%	100.00%	100.00%	100.00%	99.80%	99.80%	100.00%	100.00%	100.00%	100.00%
2024-12	100.00%	100.00%	99.59%	100.00%	100.00%	100.00%	100.00%	100.00%	99.99%	99.99%

Service/Service component	<u>Security coordination and</u>		Security coordination and security tools		Software Distribution CVMFS Stratum-0		UMD Softwa and infra		EGI-DATAHUB	
GOCDB site entry	GRIDOPS-MON		GRIDOPS-SECTOOLS		GRIDOPS-CVMFS		GRIDOPS-UMDREPO		EGI-DATAHUB	
	Availabilit	Reliability	Availabili	Reliability	Availabili	Reliability	Availabili	Reliability	Availabili	Reliability
Targets	98 %	98%	98 %	98 %	95 %	95 %	<mark>98</mark> %	<mark>98</mark> %	98%	98 %
2024-07	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
2024-08	99.94%	99.94%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
2024-09	99.43%	99.43%	99.32%	99.32%	100.00%	100.00%	99.43%	99.43%	99.43%	99.43%
2024-10	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	99.86%	100.00%
2024-11	99.94%	99.94%	100.00%	100.00%	99.88%	99.88%	100.00%	100.00%	100.00%	100.00%
2024-12	99.98%	99.98%	99.98%	99.98%	99.98%	99.98%	99.98%	99.98%	99.86%	100.00%

Service/Service component	Infrastructure Manager		Notebooks and Replay					
GOCDB site entry	UPV-GRyCAP		EGI-NOTEBOOKS					
	Availabilit	Reliability	Availabili	Reliability	/			
Targets	98 %	98 %	98 %	98%				
2024-07	99.92%	99.92%	100.00%	100.00%				
2024-08	99.91%	99.91%	99.96%	99.96%				
2024-09	100.00%	100.00%	100.00%	100.00%				
2024-10	99.33%	99.33%	100.00%	100.00%				
2024-11	100.00%	100.00%	100.00%	100.00%				

n.a.

2024-12 100.00%	100.00%	100.00%	100.00%
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