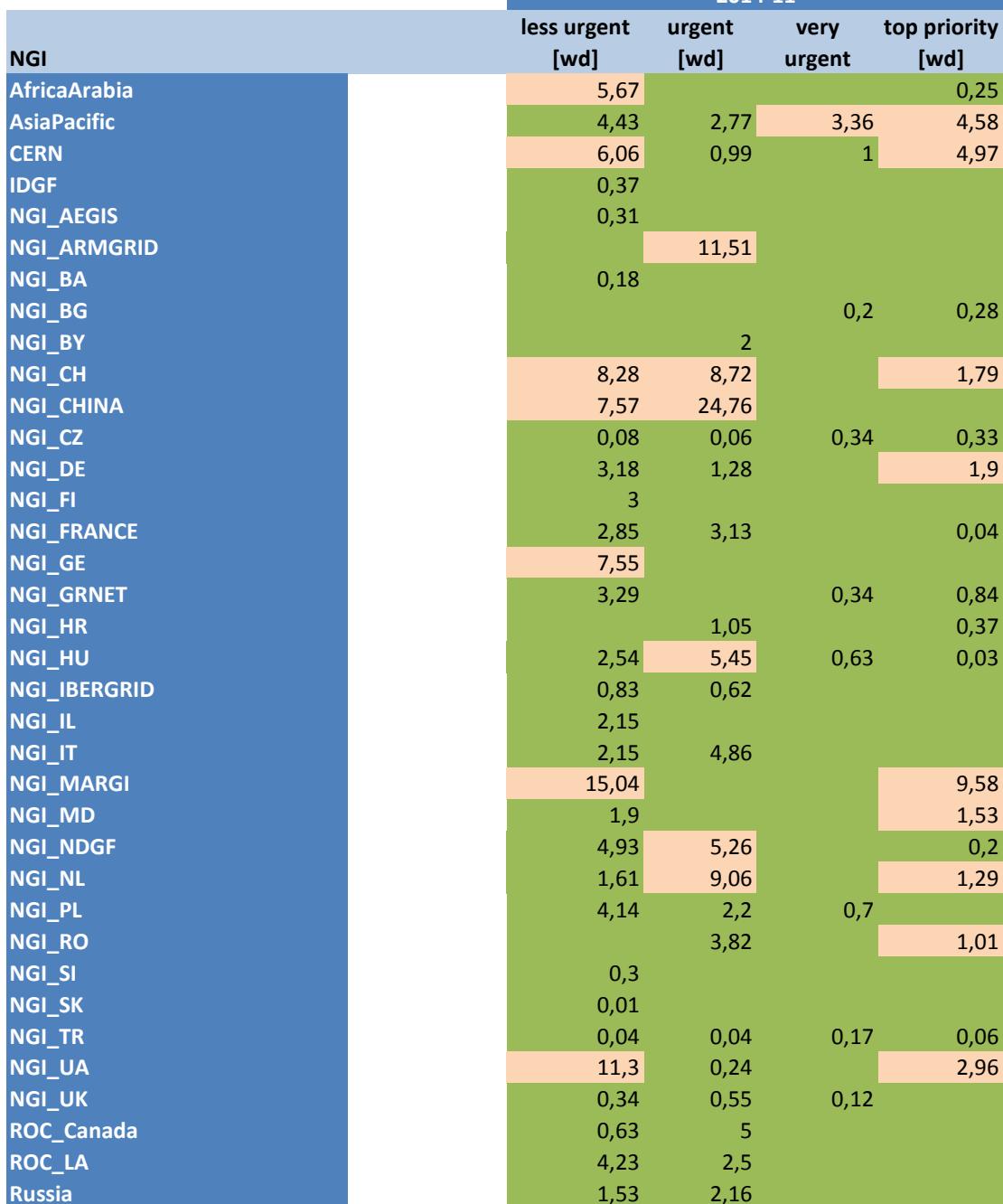




2014-11



Legend	QoS	less urgent [wd]	urgent [wd]	very urgent [wd]	top priority [wd]
		5	5	1	1
Response time exceeded	Medium				
Response time in line					
[wd] = working days					
Documentation					
Data source					