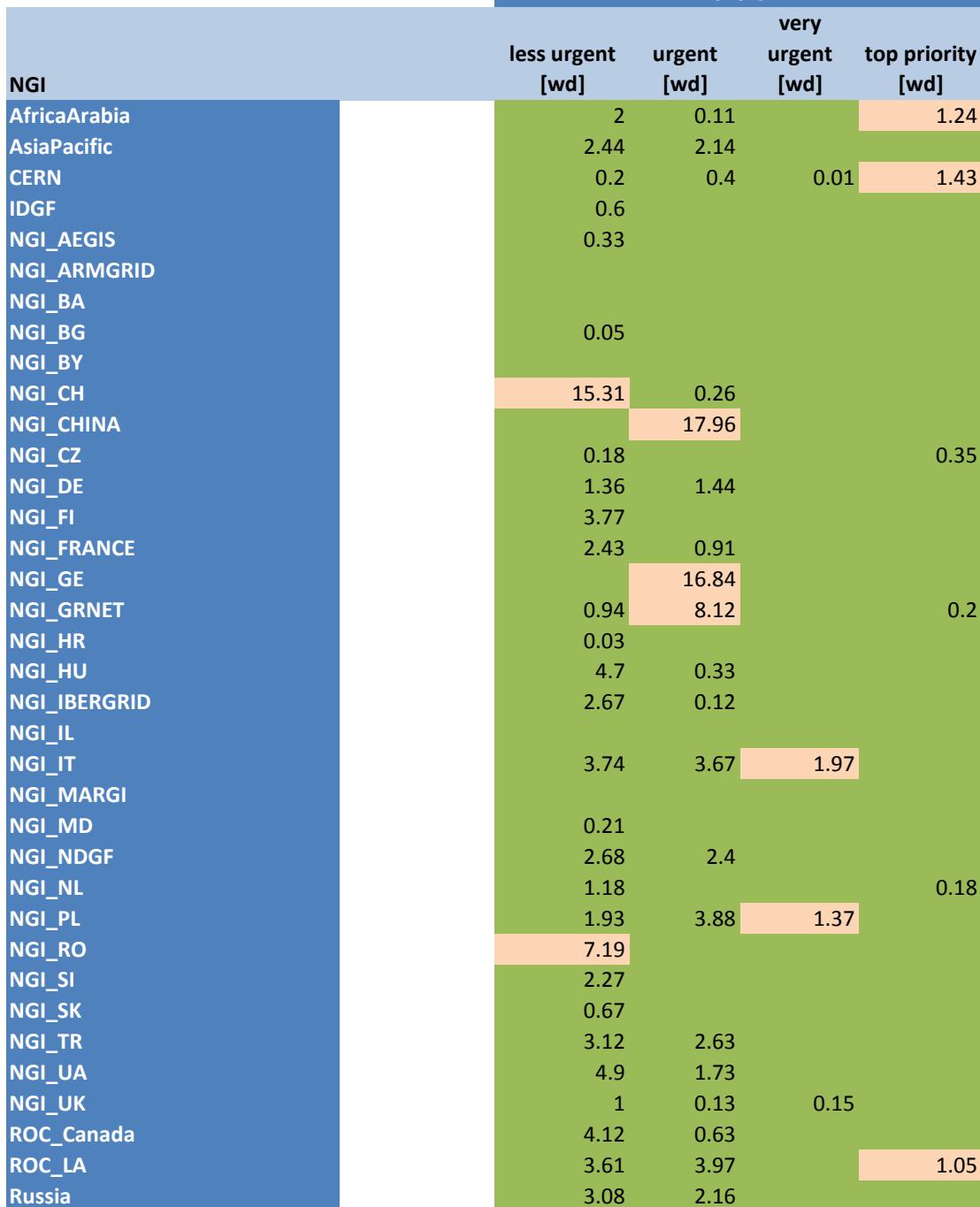




2015-01



Legend	QoS	very			
		less urgent [wd]	urgent [wd]	urgent [wd]	top priority [wd]
Response time exceeded	Medium	5	5	1	1
Response time in line					
[wd] = working days					
Documentation					
Data source					