



| SAM availability reliability report 2015-02 |              |             | 2015-01      | 2014-12      |
|---|--------------|-------------|--------------|--------------|
| NGI/ROC                                     | Availability | Reliability | Availability | Availability |
| Target                                      | 99%          | 99%         | 99%          | 99%          |
| AfricaArabia                                | 80.95%       | 80.95%      | 89.76%       | 85.00%       |
| AsiaPacific                                 | 0.00%        | 0.00%       | 0.00%        | 58.18%       |
| CERN  | 100.00%      | 100.00%     | 99.95%       | 85.80%       |
| IDGF  | 99.46%       | 99.46%      | 97.15%       | 0.00%        |
| NGI_AEGIS                                   | 100.00%      | 100.00%     | 85.61%       | 96.35%       |
| NGI_ARMGRID                                 | 99.59%       | 99.59%      | 94.65%       | 99.97%       |
| NGI_BA                                      | 99.60%       | 99.60%      | 99.60%       | 99.58%       |
| NGI_BG                                      | 99.97%       | 99.97%      | 99.66%       | 98.64%       |
| NGI_CH                                      | 100.00%      | 100.00%     | 99.98%       | 100.00%      |
| NGI_CHINA                                   | 100.00%      | 100.00%     | 97.82%       | 98.14%       |
| NGI_CZ                                      | 100.00%      | 100.00%     | 100.00%      | 100.00%      |
| NGI_DE                                      | 100.00%      | 100.00%     | 99.98%       | 100.00%      |
| NGI_FI                                      | 100.00%      | 100.00%     | 100.00%      | 99.88%       |
| NGI_FRANCE                                  | 100.00%      | 100.00%     | 98.67%       | 99.31%       |
| NGI_GE                                      | 99.98%       | 99.98%      | 100.00%      | 100.00%      |
| NGI_GRNET                                   | 100.00%      | 100.00%     | 100.00%      | 97.37%       |
| NGI_HR                                      | 100.00%      | 100.00%     | 100.00%      | 99.98%       |
| NGI_HU                                      | 99.46%       | 99.46%      | 97.15%       | 97.15%       |
| NGI_IBERGRID                                | 100.00%      | 100.00%     | 100.00%      | 97.15%       |
| NGI_IL                                      | 100.00%      | 100.00%     | 99.98%       | 100.00%      |
| NGI_IT                                      | 100.00%      | 100.00%     | 86.48%       | 92.77%       |
| NGI_MARGI                                   | 99.77%       | 99.77%      | 99.98%       | 96.16%       |
| NGI_MD                                      | 99.81%       | 99.81%      | 99.97%       | 96.73%       |
| NGI_NDGF                                    | 100.00%      | 100.00%     | 99.90%       | 99.84%       |
| NGI_NL                                      | 100.00%      | 100.00%     | 100.00%      | 96.28%       |
| NGI_PL                                      | 100.00%      | 100.00%     | 100.00%      | 100.00%      |
| NGI_RO                                      | 94.55%       | 94.55%      | 99.91%       | 99.88%       |
| NGI_SI                                      | 99.19%       | 100.00%     | 100.00%      | 100.00%      |
| NGI_SK                                      | 99.97%       | 99.97%      | 99.98%       | 99.97%       |
| NGI_TR                                      | 99.85%       | 99.85%      | 99.94%       | 98.03%       |
| NGI_UA                                      | 100.00%      | 100.00%     | 99.91%       | 97.51%       |
| NGI_UK                                      | 100.00%      | 100.00%     | 99.98%       | 99.98%       |
| ROC_Canada                                  | 99.10%       | 99.10%      | 99.07%       | 100.00%      |
| ROC_LA                                      | 99.97%       | 99.97%      | 91.26%       | 96.93%       |
| Russia                                      | 99.96%       | 99.96%      | 100.00%      | 100.00%      |

| Legend                 |
|------------------------|
| Underperforming        |
| On target              |
| <a href="#">Source</a> |