

EGI.eu

OLA Performance Report

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| **Title** | EGI.eu OLA – performance report |
| **Provider** | GRNET, SRCE |
| **Service** | Monitoring Central Services |
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| **Audience** | EGI.eu Operations  operations@egi.eu |
| **Purpose** | Report on performance of the service |
| **Period** | 2015 May - 2015 October |
| **Related agreements** | <https://documents.egi.eu/document/2456> |
| **Document Link:** | <https://documents.egi.eu/document/2596> |

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# Effort

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| --- | --- | --- |
| **Partner** | **GRNET** | **SRCE** |
| **PMs** | **1.8** | **2.82** |

# General overview of Activity in the period

Services were delivered according to the OLA.

One opsmon test was modified (org.nagiosexchange.GSTAT-WebCheck). One midmon test was decommissioned (eu.egi.sec.dCache-2.6). One midmon test was modified (eu.egi.sec.dCache-SHA-2).

# Performance againSt Service Targets

The following table shows performance against targets:

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Service level parameter** | **Target** | **M1 average** | **M2 average** | **M3 average** | **M4 average** | **M5 average** | **M6 average** |
| **Availability** | 99% | 100% | 100% | 100% | 100% | 100% | 100% |
| **Reliability** | 99% | 100% | 100% | 100% | 100% | 100% | 100% |
| **Support priority** | Medium |  |  |  |  |  |  |

# Issues arising in the period

Services experienced no issues during the report period.

# Measures planned

No measures are planned for the following report period.

# Foreseen activities and changes

In the following period central monitoring services will be migrated to the ARGO monitoring engine.