# Services Performance Report

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**Service:** Cloud Compute

**Period:** 12.2015-05.2016

**Date of report:**

**Data of next report** 12.2016

**Documentation:** https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability

**Related agreements:** https://documents.egi.eu/document/2701

**Legend**

| Underperforming |
|---|
| On Target |

## IN2P3-IRES

| | Service target | Dec-15 | Jan-16 | Feb-16 | Mar-16 | Apr-16 | May-16 |
|---|---|---|---|---|---|---|---|
| **Availability** | 95% | 100.00% | 99.79% | 49.43% | 91.54% | 100.00% | 99.63% |
| **Reliability** | 95% | 100.00% | 99.79% | 84.04% | 97.11% | 100.00% | 99.91% |

**Description:**

## RECAS-BARI

| | Service target | Dec-15 | Jan-16 | Feb-16 | Mar-16 | Apr-16 | May-16 |
|---|---|---|---|---|---|---|---|
| **Availability** | 95% | NA | NA | 88.95% | 99.94% | 100.00% | 98.41% |
| **Reliability** | 95% | NA | NA | 88.95% | 99.94% | 100.00% | 98.41% |

**Description:**

## TR-FC1-ULAKBIM

| | Service target | Dec-15 | Jan-16 | Feb-16 | Mar-16 | Apr-16 | May-16 |
|---|---|---|---|---|---|---|---|
| **Availability** | 95% | 98.93% | 96.73% | 67.31% | 85.00% | 92.85% | 49.18% |
| **Reliability** | 95% | 98.93% | 96.73% | 67.31% | 85.00% | 97.75% | 49.18% |

**Description:** The site was experiencing a problems causeing authentication issues and unavailability of VM images. The situation should be fixed now.