

Services Performance Report

shows compliance with established SLA service targets



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Service: Cloud compute

Period: 2020-06 - 2020-11

Date of report: 9-12-2020

Date of next report: 2021-06

Documentation: <https://wiki.egi.eu> https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability

Related agreements: <https://documents.egi.eu/document/2701>

Legend

Underperforming

On Target

		Cloud Compute	
		Availability	Reliability
IN2P3-IRES	targets	95%	95%
previous reporting period	2020-03	99,81%	99,81%
	2020-04	99,72%	99,72%
	2020-05	97,49%	97,49%
current reporting period	2020-06	100,00%	100,00%
	2020-07	99,05%	99,05%
	2020-08	99,93%	99,93%
	2020-09	100,00%	100,00%
	2020-10	98,75%	98,75%
	2020-11	99,83%	99,83%

RECAS-BARI		Cloud Compute	
		Availability	Reliability

targets		95%	95%
preious reporting period	2020-03	100,00%	100,00%
	2020-04	99,98%	99,98%
	2020-05	98,08%	98,08%
current reporting period	2020-06	92,34%	92,34%
	2020-07	99,60%	99,60%
	2020-08	100,00%	100,00%
	2020-09	100,00%	100,00%
	2020-10	100,00%	100,00%
	2020-11	100,00%	100,00%
Explanation			
2020-06	authorisation failures		