

Services Performance Report

shows compliance with established SLA service targets



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Service: Cloud compute

Period: 2020-12 - 2021-05

Date of report: 11/06/2021

Date of next report: 2021-12

Documentation: <https://wiki.egi.eu> https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability

Related agreements: <https://documents.egi.eu/document/2701>

Legend

Underperforming

On Target

		Cloud Compute	
IN2P3-IRES		Availability	Reliability
targets		90%	90%
previous reporting period	2020-09	100.00%	100.00%
	2020-10	98.75%	98.75%
	2020-11	99.83%	99.83%
current reporting period	2020-12	99.08%	99.08%
	2021-01	96.79%	96.79%
	2021-02	97.12%	99.19%
	2021-03	99.84%	99.84%
	2021-04	96.48%	96.93%
	2021-05	95.12%	95.12%

		Cloud Compute	
INFN-CLOUD-BARI		Availability	Reliability

targets		90%	90%
preious reporting period	2020-09	100.00%	100.00%
	2020-10	100.00%	100.00%
	2020-11	100.00%	100.00%
current reporting period	2020-12	100.00%	100.00%
	2021-01	100.00%	100.00%
	2021-02	100.00%	100.00%
	2021-03	100.00%	100.00%
	2021-04	99.91%	99.91%
	2021-05	99.89%	99.89%

		Cloud Compute	
TR-FC1-ULAKBIM		Availabilit	Reliability
targets		90%	90%
preious reporting period			
current reporting period			
	2021-05	96.89%	96.89%