

# Services Performance Report

shows compliance with established SLA service targets



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**Service:** Cloud compute

**Period:** 2021-12 - 2022-05

**Date of report:** 22/-6/2022

**Date of next report:** 2022-12

**Documentation:** <https://confluence.egi.eu/display/EGISLM/Service+Level+Target+-+Availability+Reliability>

**Related agreements:** <https://documents.egi.eu/document/2701>

## Legend

Underperforming

On Target

		Cloud Compute	
IN2P3-IRES		Availability	Reliability
targets		90%	90%
previous reporting period	2021-09	99.63%	99.63%
	2021-10	96.16%	96.16%
	2021-11	99.19%	99.19%
current reporting period	2021-12	98.77%	99.45%
	2022-01	100.00%	100.00%
	2022-02	99.54%	100.00%
	2022-03	99.60%	99.60%
	2022-04	99.22%	99.22%
	2022-05	99.45%	100.00%

		Cloud Compute	
INFN-CLOUD-BARI		Availability	Reliability

targets		90%	90%
preious reporting period	2021-09	99.46%	99.46%
	2021-10	100.00%	100.00%
	2021-11	85.30%	85.30%
current reporting period	2021-12	100.00%	100.00%
	2022-01	100.00%	100.00%
	2022-02	97.47%	97.47%
	2022-03	98.77%	98.77%
	2022-04	99.31%	99.31%
	2022-05	99.90%	99.90%

		Cloud Compute	
TR-FC1-ULAKBIM		Availability	Reliability
targets		90%	90%
preious reporting period	2021-09	97.01%	97.01%
	2021-10	60.30%	60.30%
	2021-11	53.00%	53.00%
current reporting period	2021-12	99.38%	99.38%
	2022-01	99.08%	99.08%
	2022-02	100.00%	100.00%
	2022-03	99.60%	99.60%
	2022-04	100.00%	100.00%
	2022-05	99.92%	99.92%