

Services Performance Report

shows compliance with established SLA service targets



Audience: Nanjiang Shu, Bengt Persson,

Report author: EGI SLA sla@mailman.egi.eu

Service: Cloud compute

Period: 2022-06 - 2022-11

Date of report: 16/12/2022

Date of next report: 2023-06

Documentation: <https://confluence.egi.eu/display/EGISLM/Service+Level+Target++Availability+Reliability>

Related agreements: <https://documents.egi.eu/document/2701>

Legend

Underperforming

On Target

		Cloud Compute	
IN2P3-IRES		Availability	Reliability
targets		90%	90%
previous reporting period	2022-03	99.60%	99.60%
	2022-04	99.22%	99.22%
	2022-05	99.45%	100.00%
current reporting period	2022-06	99.90%	99.90%
	2022-07	100.00%	100.00%
	2022-08	99.47%	99.87%
	2022-09	98.12%	98.12%
	2022-10	99.33%	99.33%
	2022-11	100.00%	100.00%

		Cloud Compute	
INFN-CLOUD-BARI		Availability	Reliability
targets		90%	90%
	2022-03	98.77%	98.77%

previous reporting period	2022-04	99.31%	99.31%
	2022-05	99.90%	99.90%
current reporting period	2022-06	100.00%	100.00%
	2022-07	63.01%	63.01%
	2022-08	100.00%	100.00%
	2022-09	99.87%	99.87%
	2022-10	100.00%	100.00%
	2022-11	98.46%	98.46%
2022-07	authentication failures		

		Cloud Compute	
TR-FC1-ULAKBIM		Availability	Reliability
targets		90%	90%
previous reporting period	2022-03	99.60%	99.60%
	2022-04	100.00%	100.00%
	2022-05	99.92%	99.92%
current reporting period	2022-06	99.95%	99.95%
	2022-07	100.00%	100.00%
	2022-08	100.00%	100.00%
	2022-09	100.00%	100.00%
	2022-10	99.44%	99.44%
	2022-11	99.95%	99.95%