

Services Performance Report

shows compliance with established SLA service targets



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Service: Cloud compute

Period: 2022-07 / 2022-12

Date of report: 13/01/2022

Date of next report: 2023-07

Documentation: <https://confluence.egi.eu/display/EGISLM/Service+Level+Target+-+Availability+Reliability>

Related agreements: <https://documents.egi.eu/document/2763>

Legend

Underperforming

On Target

INFN-CLOUD-BARI		Cloud Compute	
		Availability	Reliability
targets		85%	90%
previous reporting period	2022-04	99.31%	99.31%
	2022-05	99.90%	99.90%
	2022-06	100.00%	100.00%
current reporting period	2022-07	63.01%	63.01%
	2022-08	100.00%	100.00%
	2022-09	99.87%	99.87%
	2022-10	100.00%	100.00%
	2022-11	98.46%	98.46%
	2022-12	99.91%	99.91%
Explanation			
2022-07		Authentication failures	