Services Performance Report

explanation

shows compliance with established SLA service targets

		Audience: EGI Training infrastructure service owner
		Report author: EGI SLM team
201		Service: EGI Training infrastructure
		Period: 01-2019 - 06.2019
		Date of report: 18/07/2019
		Date of next 01/01/2020
		Documentation: https://wiki.egi.eu/wiki/Service Level Target - Availability Reliability
Legend	Underperforming	Related agreements: https://documents.egi.eu/document/2768
	On Target	

CESNET-MCC		Р	revious per	riod			Reportir	g period		
former CESNET-MetaCloud	Service target	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19
Availability	90%	NA	NA	NA	NA	NA	NA	NA	NA	NA
Reliability	85%	NA	NA	NA	NA	NA	NA	NA	NA	NA

Site CESNET-MetaCloud was decimissioned and customers moved to new site CESNET-MCC. Unfortunately data has been lost.

INFN-CATANIA-STACK		Pre	evious perio	d			Reporting	period		
	Service target	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19
Availability	90%	100%	100%	100%	100%	98%	98%	100%	99%	78%
Reliability	85%	100%	100%	100%	100%	98%	98%	100%	99%	78%

IISAS-FedCloud	Previous period						Reporting period				
	Service target	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	
Availability	90%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Reliability	85%	100%	100%	100%	100%	100%	100%	100%	100%	100%	

IISAS-GPUCloud	Previous period					Reporting period					
	Service target	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	
Availability	90%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Reliability	85%	100%	100%	100%	100%	100%	100%	100%	100%	100%	