

# Services Performance Report

shows compliance with established SLA service targets



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**Service:** Cloud compute

**Period:** 2016-04 / 2016-09

**Date of report:** 14-10-2016

**Date of next report:** 2017-04

**Documentation:** [https://wiki.egi.eu/wiki/Service\\_Level\\_Target\\_-\\_Availability\\_Reliability](https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability)

**Related agreements:** <https://documents.egi.eu/document/2788>

**Legend**

Underperforming
On Target

## INFN-CATANIA-STACK

	Service target	2016-04	2016-05	2016-06	2016-07	2016-08	2016-09
Availability	85%	98,43%	99,99%	99,25%	99,34%	95,09%	100,00%
Reliability	90%	98,43%	99,99%	99,25%	99,34%	95,09%	100,00%

Description:

## RECAS-BARI

	Service target	2016-04	2016-05	2016-06	2016-07	2016-08	2016-09
Availability	85%	100,00%	98,41%	97,69%	91,97%	96,66%	96,41%
Reliability	90%	100,00%	98,41%	97,69%	91,97%	96,66%	96,41%

Description: