

Services Performance Report

shows compliance with established SLA service targets



Audience: Pasquale Pagano

Report author: EGI SLA sla@mailman.egi.eu

Service: Notebooks

Period: 2021-03 - 2021-08

Date of report: 03/09/2021

Date of next report: 2022-03

Documentation: https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability

Related agreements: <https://documents.egi.eu/document/2875>

Legend

Underperforming

On Target

| | | Notebooks | |
|------------------------------------|---------|-----------------------------------|-------------|
| | | Availability | Reliability |
| sobigdata-jupyterhub.d4science.org | | 90% | 98% |
| targets | | | |
| previous reporting period | | | |
| | | | |
| current reporting period | 2021-03 | n.a. | n.a. |
| | 2021-04 | n.a. | n.a. |
| | 2021-05 | 99.66% | 99.66% |
| | 2021-06 | 99.86% | 99.86% |
| | 2021-07 | 99.76% | 99.76% |
| | 2021-08 | 100.00% | 100.00% |
| Explanation | | | |
| 2021-03, 2021-04 | | monitoring data not yet available | |