Services Performance Report

shows compliance with established SLA service targets

Audience:	Pasquale Pagano
Report author:	EGI SLA sla@mailman.egi.eu
Service:	Notebooks
Period:	2022-03 - 2022-08
Date of report:	16/09/2022
Date of next report	2023-03
Documentation:	https://confluence.egi.eu/display/EGISLM/Service+Level+Target+-+Availability+Reliability
Related agreements:	https://documents.egi.eu/document/2875

Legend

Underperforming
On Target

sobigdata-jupyterhub.d4science.org		Notebooks	
		Availability	Reliability
targets		**90%**	**98%**
preious reporting period	2021-12	98.79%	98.79%
	2022-01	92.04%	92.04%
	2022-02	97.79%	97.79%
current reporting period	2022-03	99.40%	99.40%
	2022-04	100.00%	100.00%
	2022-05	99.87%	99.87%
	2022-06	100.00%	100.00%
	2022-07	100.00%	100.00%
	2022-08	100.00%	100.00%