Services Performance Report

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Service: Cloud compute
Period: 2018-12 / 2019-05
Date of report: 11-6-2019
Date of next 2019-12
Documentation: https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability_
Related agreements: https://documents.egi.eu/document/2876

Legend
| Underperforming |
| On Target |

IN2P3-IRES

Service target	Previous period		Reporting period					
			2018-12	2019-01	2019-02	2019-03	2019-04	2019-05
Availability	90%		97,90%	88,79%	99,61%	82,52%	98,42%	99,55%
Reliability	95%		99,16%	99,93%	99,92%	82,52%	99,84%	99,55%

Explanation
| 2019-01 | authentication failure |
| 2019-03 | authentication failure |

NCG-INGRID-PT

Service target	Previous period		Reporting period					
			2018-12	2019-01	2019-02	2019-03	2019-04	2019-05
Availability	90%							
Reliability	95%							

Explanation

The RC has recently completed the integration with EGI Check-in to use OpenID Connect as a way to authenticate and authorise the users. We are not providing monitoring data yet because an issue in the haproxy configuration that prevents the successful execution of the IGTF-CA test. Anyway the users can access to the cloud resources.