Services Performance Report

shows compliance with established SLA service targets

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Service: Cloud compute

Period: 2021-06 - 2021-11

Date of report: 20/12/2021

Date of next report 2022-06

Documentation: https://wiki.eg https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability

Related agreements: https://documents.egi.eu/document/2876

Legend

| Underperforming |
| On Target |

CESGA		Cloud Compute	
		Availability	Reliability
targets		90%	95%
preious reporting period			
current reporting period			
	2021-10	97.40%	97.40%
	2021-11	95.07%	95.07%

NCG-INGRID-PT		Cloud Compute	
		Availability	Reliability

		90%	95%
targets		90%	95%
preious reporting period	2021-03	100.00%	100.00%
	2021-04	100.00%	100.00%
	2021-05	99.87%	99.87%
current reporting period	2021-06	100.00%	100.00%
	2021-07	100.00%	100.00%
	2021-08	99.86%	99.86%
	2021-09	99.69%	99.69%
	2021-10	98.98%	98.98%
	2021-11	96.75%	96.75%

IN2P3-IRES		Cloud Compute	
		Availability	Reliability
targets		90%	95%
preious reporting period	2021-03	99.84%	99.84%
	2021-04	96.48%	96.93%
	2021-05	95.12%	95.12%
current reporting period	2021-06	99.81%	99.97%
	2021-07	91.93%	99.70%
	2021-08	99.94%	99.94%
	2021-09	99.63%	99.63%
	2021-10	96.16%	96.16%
	2021-11	99.19%	99.19%