

Services Performance Report

shows compliance with established SLA service targets



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Service: Cloud compute
Period: 2016-04 / 2016-09

Date of report: 14-11-2016

Date of next report: 2017-04

Documentation: https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability

Related agreements: <https://documents.egi.eu/document/2886>

Legend Underperforming
On Target

CESNET-MetaCloud

	Service target	2016-04	2016-05	2016-06	2016-07	2016-08	2016-09
Availability	85%	98,92%	100,00%	99,49%	98,91%	100,00%	100,00%
Reliability	90%	100,00%	100,00%	99,49%	99,19%	100,00%	100,00%

Description:

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	Service target	2016-04	2016-05	2016-06	2016-07	2016-08	2016-09
Availability	85%	99,13%	99,18%	99,37%	99,19%	100,00%	100,00%
Reliability	90%	99,13%	99,18%	99,37%	99,19%	100,00%	100,00%

Description: