Services Performance Report

shows compliance with established SLA service targets

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Service: Cloud compute
Period: 2018-03 / 2018-08
Date of report: 6-9-2018
Date of next OLA ended
Documentation: https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability
Related agreements: https://documents.egi.eu/document/2886

Legend
- Underperforming
- On Target

CESNET-MetaCloud

		Previous period			Reporting period					
	Service target	2017-12	2018-01	2018-02	2018-03	2018-04	2018-05	2018-06	2018-07	2018-08
Availability	85%	100,00%	98,20%	97,64%	98,20%	99,75%	97,52%	100,00%	100,00%	99,15%
Reliability	90%	100,00%	99,55%	97,64%	98,20%	99,75%	98,07%	100,00%	100,00%	99,83%

Explanation