Services Performance Report

shows compliance with established SLA service targets

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Service: Cloud compute
Period: 2018-09 / 2019-02
Date of report: 11-3-2019
Date of next 2019-09
Documentation: https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability
Related agreements: https://documents.egi.eu/document/2886

Legend
- Underperforming
- On Target

CESNET-MetaCloud

		Previous period			Reporting period					
	Service target	2018-06	2018-07	2018-08	2018-09	2018-10	2018-11	2018-12	2019-01	2019-02
Availability	85%	100,00%	100,00%	99,15%	99,84%	100,00%	92,89%	100,00%	98,63%	100,00%
Reliability	90%	100,00%	100,00%	99,83%	99,84%	100,00%	99,68%	100,00%	98,63%	100,00%

Explanation