Services Performance Report

shows compliance with established SLA service targets

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Service: Cloud compute
Period: 2019-03 / 2019-08
Date of report: 10-9-2019
Date of next 2020-03
Documentation: https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability
Related agreements: https://documents.egi.eu/document/2886

Legend
Underperforming
On Target

CESNET-MetaCloud / CESNET-MCC		Previous period			Reporting period					
	Service target	2018-12	2019-01	2019-02	2019-03	2019-04	2019-05	2019-06	2019-07	2019-08
Availability	85%	100,00%	98,63%	100,00%	99,37%	95,75%	99,89%	97,12%	99,58%	99,54%
Reliability	90%	100,00%	98,63%	100,00%	99,37%	95,75%	99,89%	97,12%	99,58%	99,54%

Explanation