Services Performance Report

shows compliance with established SLA service targets

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Service: Cloud compute
Period: 2019-09 / 2020-02
Date of report: 12-3-2020
Date of next 2020-09
Documentation: https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability
Related agreements: https://documents.egi.eu/document/2886

Legend
- Underperforming
- On Target

CESNET-MCC		Previous period			Reporting period					
	Service target	2019-06	2019-07	2019-08	2019-09	2019-10	2019-11	2019-12	2020-01	2020-02
Availability	85%	97,12%	99,58%	99,54%	95,11%	96,96%	95,14%	98,25%	96,93%	92,72%
Reliability	90%	97,12%	99,58%	99,54%	95,84%	96,96%	95,14%	98,25%	96,93%	92,72%

Explanation