Services Performance Report

shows compliance with established SLA service targets

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Service: Cloud compute
Period: 2020-03 / 2020-08
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Documentation: https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability
Related agreements: https://documents.egi.eu/document/2886

Legend
- Underperforming
- On Target

CESNET-MCC		Previous period			Reporting period					
	Service target	2019-12	2020-01	2020-02	2020-03	2020-04	2020-05	2020-06	2020-07	2020-08
Availability	85%	98,25%	96,93%	92,72%	95,63%	99,84%	97,00%	100,00%	98,69%	100,00%
Reliability	90%	98,25%	96,93%	92,72%	95,63%	99,84%	97,00%	100,00%	99,23%	100,00%

Explanation