

Services Performance Report

shows compliance with established SLA service targets



Audience: Paolo Favali, Lucio Badiali

Report author: EGI SLA sla@mailman.egi.eu

Service: Cloud compute

Period: 2019-07 / 2019-12

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Date of next --

Documentation: https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability

Related agreements: <https://documents.egi.eu/document/2888>

Legend Underperforming
On Target

	CESGA		Previous period			Reporting period				
	Service target	2019-04	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10	2019-11	2019-12
Availability	90%	77,42%	97,72%	98,88%	99,68%	100,00%	97,38%	99,63%	96,96%	100,00%
Reliability	95%	77,42%	97,72%	99,72%	99,68%	100,00%	97,38%	99,63%	96,96%	100,00%

Explanation: