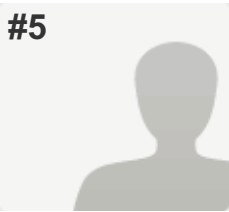


#5



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Sunday, September 18, 2016 9:56:36 PM
Last Modified: Sunday, September 18, 2016 10:16:54 PM
Time Spent: 00:20:18
IP Address: 87.65.204.168

PAGE 1: Report on performance of the service

Q1: Service

Activities and services for the long tail of science (human services)

Q2: The reporting person:

Name

Rosette Vandebroucke

E-mail

rosette.vandebroucke@gmail.com

Q3: EFFORT(Please provide effort (PM) spent by each partner (separately) during the whole reporting period.)

Stéphane Gérard::0,22 PM
Samir Amary: 0.055
Romain Rougny: 0.055
Rosette Vandebroucke: 0.055

Total: 0.385 PM

Q4: GENERAL OVERVIEW OF ACTIVITY IN THE PERIOD(Short prose overview of what happened in the period. Things went well? There were problems but they were addressed? There were significant problems that persist and must be dealt with?)

May was for our group the starting date for the take up of the core service "Long tail of Science". The start of the activity required the acquisition of the full understanding of the service, (how does the platform work, what is really required from our side, what are the procedures to follow) and some technical pre-requisites (like being in the right groups and mailing lists for example) had to be put in place. Several phone conferences were needed to make all things clear.

We had 4 requests to handle (low activity maybe due to the summertime period). The summer period was also not the best for arranging telcos to do the follow-up of the requests but in general everything went well. We appreciated working with EGI people because they are really involved in what they do and responsive.

Q5: ISSUES ARISING IN THE PERIOD(Explain issues, such as OLA violations or other problems in performance. Also consider other events that may not lead to violations, such as planned downtime, or problems in services there is a dependency on.)

The handover of the activity from Cyfronet to Belgium suffered from a delay of about one month. As a consequence, 3 RA requests were handled with delay.

Q6: MITIGATION ACTIONS PLANNED (Explain action planned to mitigate issues in this period.)

does not apply

Q7: FORESEEN ACTIVITIES AND CHANGES (Note upcoming activities or changes impacting the service and OLA that are the subject of this report. For instance planned ending or renegotiation of the agreement or planned major upgrades to the service, new activities.)

In August, our team started to collaborate to the development of the EGI Marketplace project, working on the PrestaShop prototype.
