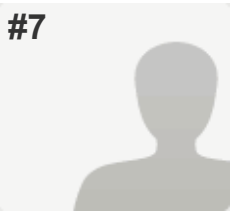


#7



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, September 22, 2016 11:48:22 AM
Last Modified: Thursday, September 22, 2016 11:58:01 AM
Time Spent: 00:09:39
IP Address: 147.251.17.153

PAGE 1: Report on performance of the service

Q1: Service

Collaboration tools

Q2: The reporting person:

Name

Martin Kuba

E-mail

makub@egi.eu

Q3: EFFORT(Please provide effort (PM) spent by each partner (separately) during the whole reporting period.)

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Q4: GENERAL OVERVIEW OF ACTIVITY IN THE PERIOD(Short prose overview of what happened in the period. Things went well? There were problems but they were addressed? There were significant problems that persist and must be dealt with?)

Things went well, services were provided 24x7.

Q5: ISSUES ARISING IN THE PERIOD(Explain issues, such as OLA violations or other problems in performance. Also consider other events that may not lead to violations, such as planned downtime, or problems in services there is a dependency on.)

No issues.

Q6: MITIGATION ACTIONS PLANNED (Explain action planned to mitigate issues in this period.)

No issues, no mitigation.

Q7: FORESEEN ACTIVITIES AND CHANGES (Note upcoming activities or changes impacting the service and OLA that are the subject of this report. For instance planned ending or renegotiation of the agreement or planned major upgrades to the service, new activities.)

The services will be provided as usually.