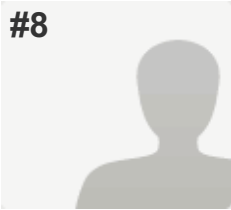


#8



**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Thursday, September 22, 2016 1:25:18 PM  
**Last Modified:** Thursday, September 22, 2016 1:28:11 PM  
**Time Spent:** 00:02:53  
**IP Address:** 195.251.29.34

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PAGE 1: Report on performance of the service

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**Q1: Service**

Services for AAI

**Q2: The reporting person:**

Name	Christos Kanellopoulos
E-mail	skanct@admin.grnet.gr

**Q3: EFFORT(Please provide effort (PM) spent by each partner (separately) during the whole reporting period.)**

GRNET: 0.8 PM

**Q4: GENERAL OVERVIEW OF ACTIVITY IN THE PERIOD(Short prose overview of what happened in the period. Things went well? There were problems but they were addressed? There were significant problems that persist and must be dealt with? )**

The components of this service are:

- Catch-all VO membership management for small research teams and the long tail of science, as well as for infrastructure VOs including DTEAM: a VOMS service for the X509 credentials and other attribute authorities to support user grouping with other authentication technologies.
- Catch-all X.509 certification authority for homeless users.

Both components were fully operational during the period and they did not experience any issues.

**Q5: ISSUES ARISING IN THE PERIOD(Explain issues, such as OLA violations or other problems in performance. Also consider other events that may not lead to violations, such as planned downtime, or problems in services there is a dependency on. )**

In the A/R report for June, the service was reported to have lower availability than the OLA target. This was incorrect as the A/R for this service was based on the A/R of the certification portal, which is a service component that is NOT provided/supported any more. The monitoring profile needs to be updated and remove this service component.

There were no issues with the VOMS services and the EGI Catch All CA during this period

**Q6: MITIGATION ACTIONS PLANNED (Explain action planned to mitigate issues in this period.)**

There were no issues during this period.

**Q7: FORESEEN ACTIVITIES AND CHANGES (Note upcoming activities or changes impacting the service and OLA that are the subject of this report. For instance planned ending or renegotiation of the agreement or planned major upgrades to the service, new activities.)**

In the next period, we plan to start the migration of the EGI Catch All CA to an online CA. The plan will be presented at the 38th EUGridPMA at CERN.