

# **ROD Newsletter**

August 2011 Issue

The COD team: Malgorzata Krakowian, Marcin Radecki, Luuk Uljee, Ernst Pijper and Ron Trompert

### Introduction

It has been a while since the last newsletter appeared so it is high time that you hear from us. In this issue will not be a lengthy one since we only have two topics to discuss, being the upcoming EGI Tech Forum and the ROD teams survey.

As always, input on the newsletter and Grid Oversight is very much welcomed by us. You can contact us by email at: <u>central-operator-on-duty@mailman.egi.eu</u>. A complete project glossary is provided at the following page: <u>http://www.egi.eu/results/glossary/</u>.

#### The ROD teams survey

We are interested in your opinion on the work that you do as a ROD team member. In particular, we would like to have your opinion on things like the operational tools, documentation etcetera. At the time of writing the results are mostly unknown but we hope that the outcome of this survey will give us some guidance in where attention should be focused on.

If you haven't done this already, may we ask a few minutes of your time to complete the survey? There are only 13 questions. You may find them at:

http://www.kwiksurveys.com?s=NLEMHN\_64df60f1

All ROD team members are invited to participate. We need your input.

## The EGI Tech Forum

As you all know from September 19<sup>th</sup> until 23<sup>rd</sup> there will be the EGI Tech Forum in Lyon, France (<u>http://tf2011.egi.eu/</u>). We have a ROD team's session on Thursday September 22<sup>nd</sup> in afternoon at 4. Have a look at the agenda at: <u>https://www.egi.eu/indico/contributionDisplay.py?contribId=35&confId=452</u>. This will be a 90 minute session containing four slots. In the first slot there will be a presentation by Malgorzata Krakowian on different topics related to the ROD work. These topics include a change in metrics to measure the quality of Grid Oversight as well as new escalation procedures and required changes to the Dashboard.



# European Grid Infrastructure

Second, there will be a presentation by Ron Trompert on the results from the ROD teams survey. At the time of writing the results are mostly unknown yet but we hope that the outcome of this survey will give us some guidance in where to focus our attention on.

Third, we will have a discussion on the requirements that we as the Grid Oversight activity have. We will very much welcome your input here.

In the fourth and final slot, Cyril l'Orphelin will discuss developments of the operations portal.

See you all there!!!