



Data source: [ARGO.egi.eu portal](http://ARGO.egi.eu/portal)
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 Documentation: [A/R Computation](#)

Legend

Underperforming
On Target

Operations tools performance report														
Tool	Site	Threshold	Availability				Reliability							
			12.2016	11.2016	10.2016	9.2016	12.2016	11.2016	10.2016	9.2016				
<u>Accounting repositories and portal</u>	<u>GRIDOPS-ACCPORTAL</u>	99%	100.00%	99.83%	99.96%	100.00%	99%	100.00%	99.83%	99.96%	100.00%			
<u>Accounting repositories and portal</u>	<u>GRIDOPS-APEL</u>	99%	100.00%	99.56%	100.00%	100.00%	99%	100.00%	99.85%	100.00%	100.00%			
<u>Application DB</u>	<u>GRIDOPS-APPDB</u>	95%	100.00%	95.02%	93.41%	97.28%	95%	100.00%	95.43%	93.41%	97.28%			
<u>Services for AAI</u>	<u>GRIDOPS-CATCHALL</u>	99%	NA	NA	NA	99.95%	99%	NA	NA	NA	99.95%			
<u>Catania science gateways</u>	<u>GRIDOPS-CSGF</u>	90%	99.51%	99.56%	99.97%	100.00%	95%	99.51%	99.56%	99.97%	100.00%			
<u>Collaboration tools</u>	<u>GRIDOPS-CTOOLS</u>	90%	99.99%	99.86%	99.98%	100.00%	99%	99.99%	99.86%	99.98%	100.00%			
<u>E-GRANT services hosting and technical operations</u>	<u>GRIDOPS-eGRANT</u>	95%	100.00%	99.83%	99.96%	100.00%	95%	100.00%	99.83%	99.96%	100.00%			
<u>EC3</u>	<u>GRIDOPS-EC3</u>	90%	100.00%	99.80%	NA	NA	95%	100.00%	99.80%	NA	NA			
<u>Helpdesk (GGUS)</u>	<u>GRIDOPS-GGUS</u>	99%	99.98%	99.80%	99.97%	99.85%	99%	99.98%	99.80%	99.97%	100.00%			
<u>Helpdesk (xGGUS)</u>	<u>GRIDOPS-XGUS</u>	99%	99.98%	99.81%	99.97%	100.00%	99%	99.98%	99.81%	99.97%	100.00%			
<u>User registration portal</u>	<u>GRIDOPS-LTOS</u>	90%	100.00%	99.84%	99.94%	100.00%	95%	100.00%	99.84%	99.94%	100.00%			
<u>Message brokers</u>	<u>GRIDOPS-MSG</u>	98%	99.97%	99.84%	100.00%	99.99%	98%	99.97%	99.84%	100.00%	99.99%			
<u>Monitoring services</u>	<u>GRIDOPS-MON</u>	99%	100.00%	99.85%	100.00%	100.00%	99%	100.00%	99.85%	100.00%	100.00%			
<u>Monitoring services</u>	<u>GRIDOPS-SAM</u>	99%	99.78%	99.81%	94.77%	97.81%	99%	99.92%	99.81%	94.91%	100.00%			
<u>Operations Portal</u>	<u>GRIDOPS-OPSPORTAL</u>	99%	96.30%	99.37%	99.03%	99.85%	99%	98.31%	99.37%	99.03%	99.85%			
<u>Perun</u>	<u>GRIDOPS-PERUN</u>	99%	99.97%	99.85%	99.98%	99.13%	99%	99.97%	99.85%	99.98%	99.84%			
<u>Security coordination and security tools</u>	<u>GRIDOPS-SECTOOLS</u>	90%	99.97%	99.86%	99.53%	100.00%	90%	99.97%	99.86%	99.96%	100.00%			
<u>Service registry (GOCDB)</u>	<u>GRIDOPS-GOCDB</u>	99%	100.00%	99.61%	99.97%	100.00%	99%	100.00%	99.76%	99.97%	100.00%			
<u>UMD software provisioning infrastructure</u>	<u>GRIDOPS-UMDREPO</u>	90%	100.00%	99.86%	99.98%	100.00%	90%	100.00%	99.86%	99.98%	100.00%			
<u>WS-PGRADE LTOS</u>	<u>GRIDOPS-WS-PGRADE</u>	90%	100.00%	99.33%	98.23%	98.99%	95%	100.00%	99.33%	98.23%	98.99%			