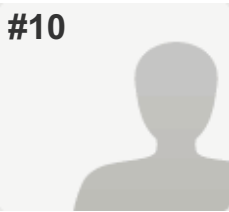


#10



COMPLETE

Collector: Web Link 1 ([Web Link](#))
Started: Thursday, January 19, 2017 5:35:03 PM
Last Modified: Thursday, January 19, 2017 5:39:49 PM
Time Spent: 00:04:45
IP Address: 195.251.29.32

PAGE 1: Report on performance of the service

Q1: Service

Services for AAI

Q2: The reporting person:

Name	Kostas Koumantaros
E-mail	kkoumantaros@gmail.com

Q3: EFFORT(Please provide effort (PM) spent by each partner (separately) during the whole reporting period.)

0.8 PM

Q4: GENERAL OVERVIEW OF ACTIVITY IN THE PERIOD(Short prose overview of what happened in the period. Things went well? There were problems but they were addressed? There were significant problems that persist and must be dealt with?)

Service voms-admin major upgrade: From version 3.3.3/UMD-3 to verion 3.5.0/UMD-4. During the upgrade process a serious bug (related to aup re-sign notifications) was discovered and reported to the software developers (<https://issues.infn.it/jira/browse/VOMS-768>). A stage rollout report was also conducted and provided to EGI software provisioning team (<https://documents.egi.eu/public/ShowDocument?docid=2923>).

A major clean-up of duplicate dteam membership entries was also conducted. Several duplicate accounts were discovered and cleaned up appropriately.

Regarding the support for creation of new VOs the following is being reported:

- Addition of vo.emsodev.eu VO (https://ggus.eu/?mode=ticket_info&ticket_id=124166)
- Addition of edison.eu VO (https://ggus.eu/?mode=ticket_info&ticket_id=125079)
- One support request regarding the creation/configuration of a regional VO was handled by the Catch all services Unit and then transferred to NGI_DE (https://ggus.eu/?mode=ticket_info&ticket_id=125008).
- One support request regarding the creation/configuration of a regional VO was handled by the Catch all services Unit and then transferred to ROC_LA (https://ggus.eu/?mode=ticket_info&ticket_id=115282).

Finally, nine (9) support tickets (regarding mainly dteam VO configuration of memberships) were received via email (voms-admin@hellasgrid.gr) and handled within the reporting period.

Q5: ISSUES ARISING IN THE PERIOD(Explain issues, such as OLA violations or other problems in performance. Also consider other events that may not lead to violations, such as planned downtime, or problems in services there is a dependency on.)

No issues to report

Q6: MITIGATION ACTIONS PLANNED (Explain action planned to mitigate issues in this period.)

No mitigation actions required

Q7: FORESEEN ACTIVITIES AND CHANGES (Note upcoming activities or changes impacting the service and OLA that are the subject of this report. For instance planned ending or renegotiation of the agreement or planned major upgrades to the service, new activities.)

No planned activities
