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<b>Audience</b>	EGI Infrastructure
<b>Service</b>	High-Throughput Compute, File Storage and Cloud Compute
<b>Documentation</b>	<a href="https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability">https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability</a>
<b>Link</b>	<a href="http://argo.egi.eu/ar-site?accept=pdf&amp;month=2018-01">http://argo.egi.eu/ar-site?accept=pdf&amp;month=2018-01</a>

<b>LEGEND</b>
UNDERPERFORMING
ON TARGET
NOT AVAILABLE

	2018-01		2017-12		2017-11	
<b>AfricaArabia</b>	Availability	Reliability	Availability	Reliability	Availability	Reliability
DZ-01-ARN	1.39	1.39	0.62	0.62	4.54	4.54
MA-01-CNRST	73.92	73.92	99.12	99.12	99.64	99.64
MA-04-CNRST-ATLAS	73.91	73.91	99.97	99.97	97.27	97.27
ZA-CHPC	79.21	79.21	99.54	99.54	99.83	99.83
ZA-WITS-CORE	2.13	2.13	68.85	68.85	84.68	84.68

	2018-01		2017-12		2017-11	
<b>AsiaPacific</b>	Availability	Reliability	Availability	Reliability	Availability	Reliability
Australia-ATLAS	100	100	100	100	100	100
HK-HKU-CC-01	99.97	99.97	99.88	99.88	100	100
IN-DAE-VECC-02	99.74	99.74	99.21	99.21	23.26	23.26
INDIACMS-TIFR	96.89	99.3	65.6	65.6	97.14	97.14
IR-IPM-HEP	99.7	99.7	99.27	99.27	93.73	93.73
JP-KEK-CRC-02	96.76	100	99.99	99.99	99.14	99.99
KR-KISTI-GSDC-01	100	100	99.93	99.93	96.3	96.3
KR-KISTI-GSDC-02	76.28	78.82	96.73	98.33	97.65	97.65
KR-KNU-T3	99.81	99.96	98.69	98.69	100	100
LCG_KNU	99.58	99.94	98.63	98.63	99.41	99.41
NCP-LCG2	97.81	97.81	99.69	99.69	84.36	84.36
PK-CIIT	0	0	0	0	0.96	0.96
T2-TH-SUT	98.4	98.4	87.59	87.59	95.38	95.38
TOKYO-LCG2	95.24	96.12	100	100	99.65	99.65
TW-FTT	99.98	99.98	96.44	100	100	100
TW-NCHC	0	0	0	0	33.83	33.83
TW-NCUHEP	90.73	90.73	53.03	53.03	51.46	51.46
TW-NTU-HEP	0	0	0	0	0	0
Taiwan-LCG2	65.94	65.94	90.63	93.66	93.43	93.43

	2018-01		2017-12		2017-11	
<b>CERN</b>	Availability	Reliability	Availability	Reliability	Availability	Reliability
CERN-PROD	99.97	99.97	98.84	98.84	100	100

	2018-01		2017-12		2017-11	
<b>NGI_AEGIS</b>	Availability	Reliability	Availability	Reliability	Availability	Reliability
AEGIS01-IPB-SCL	0	0	0	0	0	0
AEGIS02-RCUB	54.76	54.76	99.8	99.8	97.45	97.45
AEGIS03-ELEF-LEDA	88.99	88.99	90.93	90.93	87.3	87.3
AEGIS04-KG	47.09	47.09	65.27	65.27	97.9	97.9
AEGIS11-MISANU	99.32	99.32	97.78	97.78	98.18	98.18

	2018-01		2017-12		2017-11	
<b>NGI_ARMGRID</b>	Availability	Reliability	Availability	Reliability	Availability	Reliability
AM-01-IIAP	100	100	100	100	98.24	98.24
AM-04-YERPHI	N.A	N.A	46.62	46.62	98.23	98.23

	2018-01		2017-12		2017-11	
<b>NGI_BG</b>	Availability	Reliability	Availability	Reliability	Availability	Reliability
BG01-IPP	99.97	99.97	78.62	78.62	100	100
BG05-SUGrid	3.08	3.08	3.43	3.43	100	100

	2018-01		2017-12		2017-11	
<b>NGI_BY</b>	Availability	Reliability	Availability	Reliability	Availability	Reliability
BY-NCPHEP	77.29	100	N.A	N.A	N.A	N.A

	2018-01		2017-12		2017-11	
<b>NGI_CH</b>	Availability	Reliability	Availability	Reliability	Availability	Reliability
CSCS-LCG2	87.72	87.72	85.32	85.32	92.34	92.34
T3_CH_PSI	0.49	0.49	74.8	74.8	100	100
UNIBE-ID	54.6	55.56	37.7	39.18	95.8	100
UNIBE-LHEP	93.38	93.38	99.93	99.93	100	100
UNIGE-DPNC	0	0	18.68	24.91	98.02	98.02

	2018-01		2017-12		2017-11	
<b>NGI_CHINA</b>	Availability	Reliability	Availability	Reliability	Availability	Reliability
BEIJING-LCG2	95.32	99.78	96.36	99.62	95.96	99.31
HK-LCG2	100	100	99.55	99.55	100	100

	2018-01		2017-12		2017-11	
<b>NGI_CZ</b>	Availability	Reliability	Availability	Reliability	Availability	Reliability
CESNET-MetaCloud	98.2	99.55	100	100	100	100
prague_cesnet_lcg2	100	100	98.82	99.23	95.19	95.19
praguelcg2	86.59	96.77	98.04	98.04	99.36	99.36

	2018-01		2017-12		2017-11	
<b>NGI_DE</b>	Availability	Reliability	Availability	Reliability	Availability	Reliability
DESY-HH	100	100	100	100	100	100
DESY-ZN	100	100	100	100	100	100
FZJ	100	100	41.92	99.23	100	100
FZK-LCG2	99.82	99.82	98	98	37.55	37.55
GoeGrid	59.22	59.22	80.23	80.23	100	100
LRZ	99.73	99.73	100	100	79.52	79.52
LRZ-LMU	86.33	88.58	100	100	96.56	100
MPPMU	98.55	100	100	100	100	100
RWTH-Aachen	94.94	98.95	95.98	97.3	94.02	94.02
SCAI	99.41	99.41	52.82	52.82	35.91	35.91
UNI-BONN	99.32	100	94.69	99.28	96.25	96.25
UNI-FREIBURG	95.45	96.92	99.03	99.03	97.38	97.38
UNI-SIEGEN-HEP	91.7	92.97	98	98	49.93	98.2
mainzgrid	83.73	83.73	85.68	85.68	99.58	99.58
wuppertalprod	94.25	96.6	100	100	100	100

	2018-01		2017-12		2017-11	
<b>NGI_FI</b>	Availability	Reliability	Availability	Reliability	Availability	Reliability
CSC	100	100	100	100	86.68	86.68

FI_AA	61.35	61.35	69.9	69.9	100	100
FI_Aalto	100	100	100	100	100	100
FI_Helsinki	100	100	100	100	100	100
FI_JYU	100	100	100	100	95.81	97.01
FI_LUT	100	100	100	100	95.75	95.75
FI_Oulu	100	100	90.82	90.82	100	100
FI_TUT	100	100	100	100	97.6	97.6
FI_UEF	100	100	100	100	77.93	77.93
FI_UTU	100	100	100	100	97.49	100

	2018-01		2017-12		2017-11	
NGI_FRANCE	Availability	Reliability	Availability	Reliability	Availability	Reliability
AUVERGRID	75.82	75.82	100	100	85.05	85.05
CREATIS-INSA-LYON	100	100	99.89	99.89	79.37	79.37
GRIF	100	100	100	100	100	100
IN2P3-CC	100	100	99.82	99.82	96.66	100
IN2P3-CC-T2	100	100	99.5	99.5	96.52	99.86
IN2P3-CPPM	99.84	99.84	96.89	97.92	91.81	93.39
IN2P3-IPNL	98.58	98.58	80.43	99.96	100	100
IN2P3-IRES	97.63	97.63	99.88	99.88	99.86	99.86
IN2P3-LAPP	94.88	99.86	99.47	99.47	86.03	86.03
IN2P3-LPC	85.08	99.35	100	100	84.99	84.99
IN2P3-LPSC	92.16	99.68	74.73	92	76.57	77.28
IN2P3-SUBATECH	100	100	99.59	100	99.13	99.13
M3PEC	99.92	99.92	96.14	96.14	100	100
OBSPM	98.58	98.58	98.57	98.57	91.76	91.76

	2018-01		2017-12		2017-11	
NGI_GE	Availability	Reliability	Availability	Reliability	Availability	Reliability
GE-01-GRENA	100	100	99.53	99.53	99.93	99.93

	2018-01		2017-12		2017-11	
NGI_GRNET	Availability	Reliability	Availability	Reliability	Availability	Reliability
GR-01-AUTH	100	100	92.95	92.95	70.78	70.78
GR-07-UOI-HEPLAB	100	100	99.22	99.22	99.79	99.79
GR-12-TEIKAV	96.35	96.35	96.49	96.49	96.68	96.68
HG-02-IASA	100	100	98.52	98.52	93.49	96.6
HG-03-AUTH	100	100	82.62	82.62	79.68	79.68
HG-05-FORTH	91.65	91.65	87.44	87.44	67.22	67.22
HG-06-EKT	99.87	99.87	100	100	100	100
HG-08-Okeanos	100	100	100	100	100	100
HG-09-Okeanos-Cloud	78.83	78.83	95.81	95.81	99.5	99.5

	2018-01		2017-12		2017-11	
NGI_HR	Availability	Reliability	Availability	Reliability	Availability	Reliability
egee.irb.hr	53.34	53.34	99.11	99.11	92.12	92.12
egee.srce.hr	100	100	87.54	87.54	59.79	59.79

	2018-01		2017-12		2017-11	
NGI_HU	Availability	Reliability	Availability	Reliability	Availability	Reliability
BUDAPEST	100	100	99.93	99.93	100	100
T3_HU_Debrecen	0	0	0	0	16.16	16.16

	2018-01		2017-12		2017-11	
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NGI_IBERGRID	Availability	Reliability	Availability	Reliability	Availability	Reliability
CESGA	92.77	92.77	89.08	90.01	81.25	81.25
CETA-GRID	92.23	92.23	78.01	78.01	100	100
CFP-IST	N.A	N.A	0	0	0	0
CIEMAT-LCG2	100	100	98.63	98.63	98.23	99.48
IFCA-LCG2	63.15	76.32	90.9	90.9	100	100
IFIC-LCG2	100	100	91.58	91.58	100	100
NCG-INGRID-PT	90.74	90.74	99.84	99.84	98.77	98.77
UAM-LCG2	98.94	99.73	99.47	99.54	100	100
UPV-GRyCAP	99.33	99.33	63.56	63.56	76.4	76.4
UPorto	100	100	91.94	91.94	99.65	99.65
USC-LCG2	100	100	98.53	98.75	100	100
ifae	100	100	100	100	99.1	99.94
pic	100	100	99.8	99.8	99.03	99.87

	2018-01		2017-12		2017-11	
NGI_IL	Availability	Reliability	Availability	Reliability	Availability	Reliability
IL-TAU-HEP	65.44	65.44	0	0	25.6	25.6
TECHNION-HEP	18.11	18.11	3.75	3.75	34.93	34.93
WEIZMANN-LCG2	99.16	99.16	94.29	94.29	91.48	91.48

	2018-01		2017-12		2017-11	
NGI_IT	Availability	Reliability	Availability	Reliability	Availability	Reliability
CIRMMMP	94.75	94.75	97.13	97.13	87.49	87.49
CNR-ILC-PISA	99.81	99.81	100	100	66.61	91.1
FBF-Brescia-IT	67.71	67.71	100	100	83.8	83.8
GARR-01-DIR	95.98	95.98	100	100	100	100
GRISU-UNINA	99.7	99.7	97.52	97.52	96.33	96.33
HEPHY-UIBK	100	100	100	100	100	100
Hephy-Vienna	98.3	98.3	86.35	92.05	97.56	97.56
IGI-BOLOGNA	0	0	0	0	26.87	82.37
INFN-BARI	97.26	97.26	99.12	99.12	94.19	94.19
INFN-BOLOGNA-T3	0	0	0	0	20.87	20.87
INFN-CATANIA	100	100	99.46	99.46	86.89	86.89
INFN-CATANIA-STACK	84.44	84.44	74.62	74.62	91.77	91.77
INFN-CNAF-LHCB	0	0	0	0	27.53	60.44
INFN-COSENZA	99.82	99.82	89.36	95.82	94.46	94.46
INFN-FERRARA	99.72	99.72	98.78	98.78	99.46	99.46
INFN-FRASCATI	99.47	99.47	99.9	99.9	85.48	85.48
INFN-GENOVA	96.91	96.91	100	100	100	100
INFN-LECCE	98.35	98.35	97.84	97.84	97.68	97.68
INFN-LNL-2	100	100	98.56	98.56	100	100
INFN-MIB	98.25	98.25	100	100	100	100
INFN-MILANO-ATLASC	96.18	96.18	95.54	96.75	80.75	80.75
INFN-NAPOLI-ATLAS	91.7	91.7	100	100	98.08	98.08
INFN-PADOVA	89.07	94.44	84.29	99.56	95.3	95.3
INFN-PADOVA-STACK	91.82	99.9	84.68	100	99.92	99.92
INFN-PERUGIA	81.57	81.57	98.69	98.69	48.02	48.02
INFN-PISA	95.48	95.48	90.6	93.64	92.43	92.43
INFN-ROMA1	99.59	99.59	95.8	95.8	96.72	97.28
INFN-ROMA1-CMS	96.9	96.9	96.66	96.66	100	100
INFN-ROMA3	94.72	94.72	75.56	75.56	90.14	90.14
INFN-T1	0	0	0	0	27.53	27.53
INFN-TORINO	99.61	99.61	98.17	98.17	94.43	94.43
INFN-TRIESTE	99.5	99.5	92.85	92.85	96.85	96.85

RECAS-BARI	98.4	98.4	90.51	92.14	99.57	100
RECAS-NAPOLI	99.7	99.7	100	100	98.72	98.72
TRIGRID-INFN-CATANIA	100	100	100	100	99.83	99.83
UNINA-EGEE	99.69	99.69	100	100	98.46	98.46

	2018-01		2017-12		2017-11	
NGI_MARGI	Availability	Reliability	Availability	Reliability	Availability	Reliability
MK-04-FINKICLOUD	N.A	N.A	N.A	N.A	N.A	N.A

	2018-01		2017-12		2017-11	
NGI_NDGF	Availability	Reliability	Availability	Reliability	Availability	Reliability
FI_HIP_T2	83.07	85.73	73.29	73.55	98.85	98.85
NDGF-T1	100	100	100	100	100	100
SE-SNIC-T2	92.85	92.85	100	100	97.27	97.27
T2_Estonia	97.81	99.85	72.42	72.42	51.65	86.11
UNICPH-NBI	87.98	87.98	91.17	91.17	100	100

	2018-01		2017-12		2017-11	
NGI_NL	Availability	Reliability	Availability	Reliability	Availability	Reliability
BEgrid-BELNET	89.75	89.88	90.89	90.89	98.29	98.29
BEgrid-ULB-VUB	97.96	97.96	99.74	99.74	100	100
BelGrid-UCL	92.19	100	99.8	99.8	97.05	97.05
LSG-AMC	57.28	58.07	99.63	99.63	96.45	96.45
LSG-AMS	54.71	55.46	99.53	99.53	97.4	97.4
LSG-BCBR	57.45	58.24	100	100	96.68	96.68
LSG-EMC	0	0	0	0	87.78	92.14
LSG-KUN	98.64	100	100	100	97.33	97.33
LSG-LUMC	92.63	93.9	99.51	99.51	71.17	71.17
LSG-RUG	55.25	56.01	100	100	94.79	94.79
LSG-TUD	57.43	58.22	100	100	96.48	96.48
LSG-UM	57.44	58.23	100	100	97.86	97.86
LSG-VU	30.79	31.21	99.79	99.79	96.5	96.5
LSG-WUR	30.81	31.24	100	100	94.04	94.04
NIKHEF-ELPROD	96.55	96.55	93.61	93.61	98.41	98.41
RUG-CIT	84.59	84.59	85.72	85.72	99.93	99.93
SARA-MATRIX	42.93	43.52	37.53	37.53	97.49	97.49

	2018-01		2017-12		2017-11	
NGI_PL	Availability	Reliability	Availability	Reliability	Availability	Reliability
CAMK	100	100	98.91	98.91	99.93	99.93
CYFRONET-CLOUD	100	100	99.61	99.61	70.37	70.37
CYFRONET-LCG2	54.73	54.73	74.56	74.56	97.08	97.08
CYFRONET-PROMETHEUS	95.67	95.67	96.67	96.67	99.98	99.98
ICM	100	100	91.84	91.84	99.17	99.17
NCBJ-CIS	88.91	99.64	99.69	99.69	99.25	99.25
PSNC	80.45	80.45	70.64	70.64	72.93	72.93
TASK	87.8	87.8	99.79	99.79	99.92	99.92
WCSS64	100	100	100	100	99.49	99.49
WUT	100	100	92.4	92.4	86.46	86.46

	2018-01		2017-12		2017-11	
NGI_RO	Availability	Reliability	Availability	Reliability	Availability	Reliability
CLOUDIFIN	100	100	99.53	99.53	99.98	99.98
GRIDIFIN	100	100	99.43	99.43	99.95	99.95

NIHAM	100	100	99.32	99.32	99.91	99.91
RO-02-NIPNE	81.63	85.03	98.89	98.89	99.94	99.94
RO-03-UPB	100	100	99.89	99.89	99.72	99.72
RO-07-NIPNE	100	100	65.23	65.23	54.73	54.73
RO-11-NIPNE	99.87	99.87	59.61	59.61	0	0
RO-13-ISS	99.73	99.73	99.45	99.45	99.78	99.78
RO-14-ITIM	99.92	99.92	88.26	88.26	99.97	99.97
RO-16-UAIC	100	100	100	100	99.98	99.98

	2018-01		2017-12		2017-11	
NGI_SI	Availability	Reliability	Availability	Reliability	Availability	Reliability
ARNES	76.48	100	99.99	99.99	99.99	99.99
SiGNET	99.21	99.21	99.75	99.75	100	100

	2018-01		2017-12		2017-11	
NGI_SK	Availability	Reliability	Availability	Reliability	Availability	Reliability
FMPH-UNIBA	99.98	99.98	99.29	100	97.82	99.1
IEPSAS-Kosice	92.6	96.19	99.68	99.68	99.87	99.87
IISAS-Bratislava	99.96	99.96	99.7	99.7	100	100
IISAS-FedCloud	99.85	99.85	100	100	100	100
IISAS-GPUCloud	99.98	99.98	99.98	99.98	100	100
IISAS-Nebula	100	100	99.71	99.71	100	100
TU-Kosice	99.93	99.93	99.98	99.98	99.88	99.88
UMB-BB	100	100	100	100	94.51	94.51

	2018-01		2017-12		2017-11	
NGI_TR	Availability	Reliability	Availability	Reliability	Availability	Reliability
AZ-IFAN	99.03	99.03	99.89	99.89	N.A	N.A
TR-03-METU	100	100	99.32	99.32	88.94	88.94
TR-10-ULAKBIM	97.94	97.94	94.03	94.03	99.23	99.23
TR-FC1-ULAKBIM	100	100	80.11	80.11	100	100

	2018-01		2017-12		2017-11	
NGI_UA	Availability	Reliability	Availability	Reliability	Availability	Reliability
Kharkov-KIPT-LCG2	80.53	99.52	98.85	98.85	92.55	100
UA-BITP	98.46	98.46	100	100	90.78	90.78
UA-IFBG	100	100	N.A	N.A	N.A	N.A
UA-IMBG	95.47	95.47	100	100	95.49	95.49
UA-IRE	100	100	100	100	100	100
UA-ISMA	47.28	47.28	97.64	97.64	99.09	99.09
UA-KNU	80.06	80.06	99.25	99.25	62.44	62.44
UA-MHI	99.19	99.19	98.86	98.86	93.26	93.26
UA-NSCMBR	81	81	85.94	85.94	97.54	97.54
UA-PIMEE	98.39	98.39	95.52	95.52	96.61	96.61
UA_BITP_ARC	86.68	86.68	68.63	68.63	100	100
UA_ICMP_ARC	100	100	99.2	99.2	88.5	88.5
UA_ICYB_ARC	99.74	99.74	90.96	90.96	98.91	98.91
UA_ILTPE_ARC	95.59	95.59	100	100	100	100

	2018-01		2017-12		2017-11	
NGI_UK	Availability	Reliability	Availability	Reliability	Availability	Reliability
100IT	99.99	99.99	99.04	99.04	99.87	99.87
RAL-LCG2	98.47	98.89	99.75	99.75	99.5	100
UKI-LT2-Brunel	99.5	99.5	100	100	100	100

UKI-LT2-IC-HEP	99.7	99.7	99.59	99.59	100	100
UKI-LT2-QMUL	98.68	98.68	79.09	79.09	81.57	81.57
UKI-LT2-RHUL	71.89	75.44	98.46	98.46	99.29	99.29
UKI-NORTHGRID-LANCS-HEP	98.09	98.91	96.7	96.7	89.28	89.28
UKI-NORTHGRID-LIV-HEP	85.62	85.62	99.62	99.62	99.86	99.86
UKI-NORTHGRID-MAN-HEP	100	100	98.57	98.57	100	100
UKI-NORTHGRID-SHEF-HEP	84.88	85.02	55.87	56.86	64.81	74.6
UKI-SCOTGRID-DURHAM	99.8	99.8	100	100	100	100
UKI-SCOTGRID-ECDF	100	100	87.58	87.58	96.04	96.04
UKI-SCOTGRID-GLASGOW	87.51	87.51	100	100	97.25	97.25
UKI-SOUTHGRID-BHAM-HEP	96.68	96.68	94.91	94.91	83.75	83.75
UKI-SOUTHGRID-BRIS-HEP	98.74	100	100	100	99.39	100
UKI-SOUTHGRID-CAM-HEP	99.62	99.62	95.98	95.98	97.71	97.71
UKI-SOUTHGRID-OX-HEP	89.93	96.94	99.51	99.51	95.18	95.18
UKI-SOUTHGRID-RALPP	100	100	100	100	99.39	99.39
UKI-SOUTHGRID-SUSX	93.67	93.67	99.51	99.51	80.02	80.02

	2018-01		2017-12		2017-11	
ROC_Canada	Availability	Reliability	Availability	Reliability	Availability	Reliability
CA-ALBERTA-WESTGRID-T2	100	100	99.57	99.57	100	100
CA-MCGILL-CLUMEQ-T2	33.85	95.94	90.97	90.97	99.33	99.33
CA-SCINET-T2	89.54	93.78	89.5	89.5	100	100
CA-SFU-T2	93.93	93.93	98.67	98.67	96.39	96.39
CA-TRIUMF-T2K	100	100	95.05	95.05	100	100
CA-VICTORIA-WESTGRID-T2	99.79	99.79	99.11	99.38	99.76	99.76
SFU-LCG2	N.A	N.A	N.A	N.A	N.A	N.A
TRIUMF-LCG2	100	100	93.8	98.17	100	100

	2018-01		2017-12		2017-11	
ROC_LA	Availability	Reliability	Availability	Reliability	Availability	Reliability
ATLAND	59.74	59.74	54.19	54.19	94.76	94.76
CBPF	98.78	98.78	97.31	97.31	99.95	99.95
EELA-UTFSM	100	100	98.18	99.26	99.98	99.98
GRID-UNAM	98.53	98.53	92.99	92.99	100	100
ICN-UNAM	31.86	31.86	96.75	96.75	54.18	54.18
SAMPA	23.2	100	65.95	95.15	95.38	95.8
SUPERCOMPUTO-UNAM	93.4	93.4	93.94	93.94	61.69	61.69

	2018-01		2017-12		2017-11	
Russia	Availability	Reliability	Availability	Reliability	Availability	Reliability
ITEP	99.63	99.63	99.14	99.14	98.5	98.5
JINR-LCG2	100	100	96.07	100	100	100
JINR-T1	100	100	96.08	100	100	100
RRC-KI	60.54	83.73	100	100	99.94	99.94
RRC-KI-T1	99.96	99.96	99.94	100	100	100
RU-Protvino-IHEP	99.99	99.99	100	100	100	100
RU-SPbSU	100	100	100	100	99.78	99.78
Ru-Troitsk-INR-LCG2	100	100	100	100	100	100
ru-PNPI	99.85	99.85	97.32	97.32	99.9	99.9