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|                      |   |
|----------------------|---|
| <b>Audience</b>      | EGI Infrastructure  |
| <b>Service</b>       | High-Throughput Compute, File Storage and Cloud Compute   |
| <b>Documentation</b> | <a href="https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability">https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability</a> |
| <b>Link</b>          | <a href="http://argo.egi.eu/ar-ngi?accept=pdf&amp;month=2018-02">http://argo.egi.eu/ar-ngi?accept=pdf&amp;month=2018-02</a>                                     |

|                 |
|-----------------|
| <b>LEGEND</b>   |
| UNDERPERFORMING |
| ON TARGET       |
| NOT AVAILABLE   |

| EGI          | 2018-02      |             | 2018-01      |             | 2017-12      |             |
|--------------|--------------|-------------|--------------|-------------|--------------|-------------|
|              | Availability | Reliability | Availability | Reliability | Availability | Reliability |
| AfricaArabia | 74.85        | 74.85       | 46.13        | 46.13       | 73.61        | 73.61       |
| AsiaPacific  | 90.25        | 90.25       | 78.77        | 79.28       | 78.18        | 78.61       |
| CERN         | 100          | 100         | 99.97        | 99.97       | 98.84        | 98.84       |
| NGI_AEGIS    | 58.86        | 58.86       | 58.03        | 58.03       | 70.74        | 70.74       |
| NGI_ARMGRID  | 88.58        | 88.58       | 100          | 100         | 90.53        | 90.53       |
| NGI_BG       | 50.01        | 50.01       | 51.52        | 51.52       | 41.01        | 41.01       |
| NGI_BY       | 94.98        | 94.98       | 72.61        | 87.5        | N.A          | N.A         |
| NGI_CH       | 48.41        | 61.36       | 46.44        | 51.85       | 64.75        | 69.48       |
| NGI_CHINA    | 98.16        | 99.98       | 97.55        | 99.79       | 98           | 99.61       |
| NGI_CZ       | 98.3         | 98.3        | 94.93        | 98.28       | 98.95        | 99.09       |
| NGI_DE       | 91.52        | 91.6        | 93.26        | 94.19       | 89.66        | 93.45       |
| NGI_FI       | 96.82        | 96.82       | 97.55        | 97.55       | 96.22        | 96.22       |
| NGI_FRANCE   | 96.71        | 97.37       | 95.86        | 97.73       | 96.08        | 98.88       |
| NGI_GE       | 100          | 100         | 100          | 100         | 99.53        | 99.53       |
| NGI_GRNET    | 97.37        | 97.37       | 96.3         | 96.3        | 94.78        | 94.78       |
| NGI_HR       | 93.64        | 93.64       | 76.67        | 76.67       | 93.33        | 93.33       |
| NGI_HU       | 100          | 100         | 82.26        | 82.26       | 49.97        | 49.97       |
| NGI_IBERGRID | 94.34        | 94.37       | 94.72        | 96.1        | 90.34        | 90.45       |
| NGI_IL       | 58.07        | 58.07       | 60.86        | 60.86       | 32.68        | 32.68       |
| NGI_IT       | 86.35        | 92.98       | 85.6         | 93.76       | 84.42        | 91.52       |
| NGI_MARGI    | N.A          | N.A         | N.A          | N.A         | N.A          | N.A         |
| NGI_NDGF     | 89.94        | 97.23       | 91.54        | 92.88       | 88.57        | 88.63       |
| NGI_NL       | 95.88        | 95.9        | 64.48        | 65.6        | 88.57        | 88.57       |
| NGI_PL       | 86.62        | 87.24       | 90.83        | 91.79       | 92.17        | 92.17       |
| NGI_RO       | 93.41        | 93.41       | 98.11        | 98.24       | 90.95        | 90.95       |
| NGI_SI       | 99.39        | 99.39       | 87.88        | 99.64       | 99.87        | 99.87       |
| NGI_SK       | 99.99        | 99.99       | 99.04        | 99.5        | 99.79        | 99.88       |
| NGI_TR       | 91.77        | 91.77       | 99.23        | 99.23       | 92.91        | 92.91       |
| NGI_UA       | 72.62        | 79.13       | 88.25        | 90.14       | 95.67        | 95.67       |
| NGI_UK       | 96.4         | 96.5        | 94.77        | 95.26       | 94.86        | 94.95       |
| ROC_Canada   | 87.06        | 87.09       | 88.21        | 97.94       | 95.31        | 95.89       |
| ROC_LA       | 78.67        | 78.84       | 72.19        | 81.6        | 85.58        | 89.71       |
| Russia       | 88.44        | 99.49       | 95.55        | 98.06       | 98.73        | 99.61       |