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Audience	EGI Infrastructure
Service	High-Throughput Compute, File Storage and Cloud Compute
Documentation	https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability
Link	http://argo.egi.eu/ar-site?accept=pdf&month=2018-05

LEGEND
UNDERPERFORMING
ON TARGET
NOT AVAILABLE

	2018-05		2018-04		2018-03	
AfricaArabia	Availability	Reliability	Availability	Reliability	Availability	Reliability
DZ-01-ARN	99.49	99.49	99.63	99.63	96.91	96.91
MA-01-CNRST	95.49	95.49	91.98	91.98	83.67	83.67
MA-04-CNRST-ATLAS	95.47	95.47	92.05	92.05	95.99	95.99
ZA-CHPC	94.9	99.18	96.62	96.62	100	100
ZA-WITS-CORE	97.4	97.4	99.91	99.91	82.33	82.33

	2018-05		2018-04		2018-03	
AsiaPacific	Availability	Reliability	Availability	Reliability	Availability	Reliability
Australia-ATLAS	99.54	99.54	99	99.85	100	100
Australia-T2	99.09	99.09	99.47	99.47	82	100
HK-HKU-CC-01	98.43	98.43	100	100	100	100
IN-DAE-VECC-02	98.81	98.81	91.72	91.72	99.81	99.81
INDIACMS-TIFR	72.79	72.79	85.16	85.16	99.87	99.87
IR-IPM-HEP	99.26	99.26	100	100	99.4	99.4
JP-KEK-CRC-02	99.49	99.49	99.28	99.28	100	100
KR-KISTI-GSDC-01	99.54	99.54	88.49	94.56	100	100
KR-KISTI-GSDC-02	99.65	99.65	88.73	99.06	98.88	98.88
KR-KNU-T3	96.54	96.54	94.94	94.94	100	100
LCG_KNU	0	0	94.21	95.42	100	100
NCP-LCG2	98.9	98.9	99.8	99.8	97.39	97.39
PK-CIIT	N.A	N.A	N.A	N.A	N.A	N.A
T2-TH-SUT	87.04	87.04	73.07	73.07	99.66	99.66
TOKYO-LCG2	98.67	99.62	100	100	99.97	99.97
TW-FTT	N.A	N.A	N.A	N.A	N.A	N.A
TW-NCHC	99.55	99.55	99.66	99.66	99.62	99.62
TW-NCUHEP	78.84	78.84	94.75	94.75	76.47	87.86
TW-NTU-HEP	99.52	99.52	99.86	99.86	99.96	99.96
Taiwan-LCG2	96.59	96.59	45.3	45.3	72.18	72.18

	2018-05		2018-04		2018-03	
CERN	Availability	Reliability	Availability	Reliability	Availability	Reliability
CERN-PROD	99.46	99.46	98.25	98.25	99.98	99.98

	2018-05		2018-04		2018-03	
NGI_AEGIS	Availability	Reliability	Availability	Reliability	Availability	Reliability
AEGIS01-IPB-SCL	94.17	94.17	38.69	38.69	67.21	67.21
AEGIS02-RCUB	96.12	96.12	98.24	98.24	9.68	9.68
AEGIS03-ELEF-LEDA	96.03	96.03	97.89	97.89	97.13	97.13
AEGIS04-KG	99.55	99.55	100	100	100	100
AEGIS11-MISANU	99.22	99.22	99.34	99.34	99.4	99.4

	2018-05		2018-04		2018-03	
NGI_ARMGRID	Availability	Reliability	Availability	Reliability	Availability	Reliability
AM-01-IIAP	61.49	61.49	100	100	94.43	94.43

	2018-05		2018-04		2018-03	
NGI_BG	Availability	Reliability	Availability	Reliability	Availability	Reliability
BG01-IPP	98.08	98.08	72.52	72.52	98.67	98.67
BG05-SUGrid	1.42	1.42	0	0	0	0

	2018-05		2018-04		2018-03	
NGI_BY	Availability	Reliability	Availability	Reliability	Availability	Reliability
BY-NCPHEP	88.15	88.15	98.43	98.43	95.33	97.73

	2018-05		2018-04		2018-03	
NGI_CH	Availability	Reliability	Availability	Reliability	Availability	Reliability
CSCS-LCG2	72.82	72.82	92.76	92.76	94.23	94.23
T3_CH_PSI	99.6	99.6	98.6	100	58.74	58.74
UNIBE-ID	89.77	89.77	37.07	38.09	56.33	58
UNIBE-LHEP	88.94	90.46	97.3	99.66	98.86	98.86
UNIGE-DPNC	14.59	100	1.46	100	38.71	100

	2018-05		2018-04		2018-03	
NGI_CHINA	Availability	Reliability	Availability	Reliability	Availability	Reliability
BEIJING-LCG2	98.6	99.15	98.8	99.92	93.55	100
HK-LCG2	96.51	96.51	98.01	98.01	99.99	99.99

	2018-05		2018-04		2018-03	
NGI_CZ	Availability	Reliability	Availability	Reliability	Availability	Reliability
CESNET-MetaCloud	97.52	98.07	99.75	99.75	98.2	98.2
prague_cesnet_lcg2	67.1	67.1	100	100	100	100
praguelcg2	0	0	0	0	58.89	58.89

	2018-05		2018-04		2018-03	
NGI_DE	Availability	Reliability	Availability	Reliability	Availability	Reliability
DESY-HH	99.69	99.69	100	100	100	100
DESY-ZN	99.59	99.59	99.29	100	100	100
FZJ	99.9	99.9	100	100	100	100
FZK-LCG2	23.28	23.28	14.32	14.32	99.96	99.96
GoeGrid	98.14	98.39	67.12	67.12	54.76	54.76
LRZ	94.31	94.31	15.79	15.79	100	100
LRZ-LMU	98.93	98.93	81.24	81.24	93.07	93.07
MPPMU	98.91	98.91	95.99	95.99	99.83	99.83
RWTH-Aachen	96.62	96.62	98.29	98.29	98.92	98.92
SCAI	94.39	94.39	85.51	85.51	100	100
UNI-BONN	87.58	87.58	0	0	0	0
UNI-FREIBURG	0	0	0	0	84.44	96.04
UNI-SIEGEN-HEP	98.48	98.48	98.75	98.75	93.61	93.61
mainzgrid	99.37	99.37	99.83	99.83	99.63	99.63
wuppertalprod	99.09	99.09	93.99	93.99	98.16	98.41

	2018-05		2018-04		2018-03	
NGI_FI	Availability	Reliability	Availability	Reliability	Availability	Reliability
CSC	35.19	35.19	100	100	100	100

FI_AA	83.84	83.84	100	100	100	100
FI_Aalto	99.76	99.76	100	100	100	100
FI_Helsinki	99.83	99.83	100	100	100	100
FI_JYU	99.84	99.84	90.8	90.8	99.08	99.08
FI_LUT	99.93	99.93	100	100	100	100
FI_Oulu	99.91	99.91	99.68	99.68	99.85	99.85
FI_TUT	99.59	99.59	100	100	100	100
FI_UEF	99.72	99.72	96.29	96.29	99.96	99.96
FI_UTU	99.68	99.68	100	100	100	100

	2018-05		2018-04		2018-03	
NGI_FRANCE	Availability	Reliability	Availability	Reliability	Availability	Reliability
AUVERGRID	99.56	99.56	98.88	100	100	100
CREATIS-INSA-LYON	99.42	99.42	99.97	99.97	99.59	100
GRIF	98.9	98.9	100	100	100	100
IN2P3-CC	99.55	99.55	100	100	97.17	100
IN2P3-CC-T2	99.5	99.5	98.85	98.85	99.59	100
IN2P3-CPPM	99.51	99.51	100	100	97.72	97.72
IN2P3-IPNL	98.44	98.44	97.72	97.72	97.69	97.69
IN2P3-IRES	95.39	97.68	97.3	97.3	99.69	99.69
IN2P3-LAPP	99.18	99.18	98.25	98.25	93.28	93.28
IN2P3-LPC	99.56	99.56	99.92	99.92	99.17	99.68
IN2P3-LPSC	98.45	99.44	100	100	100	100
IN2P3-SUBATECH	99.51	99.51	99.99	99.99	100	100
M3PEC	97.91	97.91	96.61	96.61	93.83	93.83
OBSPM	99.54	99.54	76.91	76.91	99.99	99.99

	2018-05		2018-04		2018-03	
NGI_GE	Availability	Reliability	Availability	Reliability	Availability	Reliability
GE-01-GRENA	99.46	99.46	100	100	100	100

	2018-05		2018-04		2018-03	
NGI_GRNET	Availability	Reliability	Availability	Reliability	Availability	Reliability
GR-01-AUTH	0	0	13.41	13.41	100	100
GR-07-UOI-HEPLAB	96.08	96.08	96.4	97.73	97.63	99.63
GR-12-TEIKAV	50.26	50.26	82.88	82.88	92.95	92.95
HG-02-IASA	77.69	77.69	97.96	97.96	100	100
HG-03-AUTH	N.A	N.A	33.62	33.62	98.87	98.87
HG-05-FORTH	93.91	93.91	88.42	88.42	67.02	67.02
HG-06-EKT	96.27	96.27	99.86	99.86	100	100
HG-08-Okeanos	97.8	97.8	99.95	99.95	99.96	99.96
HG-09-Okeanos-Cloud	89.96	89.96	63.22	63.22	98.6	98.6

	2018-05		2018-04		2018-03	
NGI_HR	Availability	Reliability	Availability	Reliability	Availability	Reliability
egee.irb.hr	96.2	96.2	54.62	54.62	0	0
egee.srce.hr	99.56	99.56	99.98	99.98	100	100

	2018-05		2018-04		2018-03	
NGI_HU	Availability	Reliability	Availability	Reliability	Availability	Reliability
BUDAPEST	99.51	99.51	99.99	99.99	97.81	97.81
T3_HU_Debrecen	N.A	N.A	N.A	N.A	N.A	N.A

	2018-05		2018-04		2018-03	
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NGI_IBERGRID	Availability	Reliability	Availability	Reliability	Availability	Reliability
CESGA	93.68	93.68	85.3	85.3	31.56	31.56
CETA-GRID	99.51	99.51	99.84	99.84	83.77	83.77
CIEMAT-LCG2	98.19	98.19	99.92	99.92	100	100
IFCA-LCG2	89.98	97.13	92.43	92.43	99.48	99.48
IFIC-LCG2	98.99	98.99	99.97	99.97	100	100
NCG-INGRID-PT	99.56	99.56	95.06	95.06	100	100
UAM-LCG2	97.42	99.03	99.55	99.55	100	100
UPV-GRyCAP	80.5	82.56	57.12	57.12	68.65	71.15
UPorto	99.71	99.71	100	100	99.87	99.87
USC-LCG2	99.55	99.55	99.86	99.86	99.69	99.69
ifae	98.81	99.5	100	100	95.03	97.26
pic	98.74	99.42	99.92	99.92	95.04	97.27

	2018-05		2018-04		2018-03	
NGI_IL	Availability	Reliability	Availability	Reliability	Availability	Reliability
IL-TAU-HEP	99.37	99.37	99.62	99.62	92.07	92.07
TECHNION-HEP	99.48	99.48	99.61	99.61	92.29	92.29
WEIZMANN-LCG2	75.41	75.41	100	100	99.57	99.57

	2018-05		2018-04		2018-03	
NGI_IT	Availability	Reliability	Availability	Reliability	Availability	Reliability
CIRMMP	99.54	99.54	97.42	97.42	97.37	97.37
CNR-ILC-PISA	95.5	95.5	99.59	99.59	100	100
FBF-Brescia-IT	N.A	N.A	N.A	N.A	N.A	N.A
GARR-01-DIR	93.59	93.59	100	100	100	100
GRISU-UNINA	99.48	99.48	100	100	97.69	97.69
HEPHY-UIBK	99.49	99.49	100	100	100	100
Hephy-Vienna	97.8	97.8	94.61	94.61	96.68	96.68
IGI-BOLOGNA	N.A	N.A	N.A	N.A	0	0
INFN-BARI	97.41	97.41	97.67	97.67	96.98	96.98
INFN-BOLOGNA-T3	0	0	0	0	0	0
INFN-CATANIA	99.44	99.44	100	100	78.34	78.34
INFN-CATANIA-STACK	98.57	98.57	99.81	99.81	95.45	95.45
INFN-CNAF-LHCB	99.41	99.41	65.26	65.26	0	0
INFN-COSENZA	76.74	87.69	98.88	98.88	99.83	99.83
INFN-FERRARA	99.55	99.55	99.19	99.89	99.98	99.98
INFN-FRASCATI	99.55	99.55	84.79	94.48	97.44	97.44
INFN-GENOVA	99.44	99.44	100	100	86.11	92.06
INFN-LECCE	96.29	96.29	99.99	99.99	100	100
INFN-LNL-2	99.57	99.57	100	100	100	100
INFN-MIB	99.87	99.87	100	100	100	100
INFN-MILANO-ATLASC	49.41	49.7	100	100	91.16	91.16
INFN-NAPOLI-ATLAS	99.64	99.64	99.69	100	80.36	81.1
INFN-PADOVA	92.74	92.74	99.99	99.99	98.06	98.06
INFN-PADOVA-STACK	99.18	99.18	99.75	99.75	98.12	98.12
INFN-PERUGIA	22.66	22.66	92.19	92.19	88.87	88.87
INFN-PISA	99.53	99.53	99.93	99.93	86.87	93.28
INFN-ROMA1	92.14	92.14	100	100	100	100
INFN-ROMA1-CMS	98.61	98.61	99.09	99.09	98.36	98.36
INFN-ROMA3	98.77	98.77	99.39	100	99.73	99.73
INFN-T1	99.52	99.52	99.92	99.92	85.18	85.18
INFN-TORINO	0	0	76.31	76.31	99.48	99.48
INFN-TRIESTE	99.51	99.51	99.9	99.9	99.93	99.93
NGI_IT	99.6	99.6	100	100	100	100

RECAS-BARI	98.85	98.85	99.77	99.77	98.06	98.06
RECAS-NAPOLI	99.52	99.52	99.03	99.03	100	100
TRIGRID-INFN-CATANIA	99.48	99.48	100	100	93.72	93.72
UNINA-EGEE	99.61	99.61	100	100	99.98	99.98

	2018-05		2018-04		2018-03	
NGI_NDGF	Availability	Reliability	Availability	Reliability	Availability	Reliability
FL_HIP_T2	99.39	99.39	76.28	76.28	99.76	99.76
NDGF-T1	99.61	99.61	99.86	99.86	99.87	99.87
SE-SNIC-T2	98.22	99.16	70.75	70.75	68.99	69.18
T2_Estonia	40.23	40.23	93.84	93.84	77.16	77.16
UNICPH-NBI	93.18	93.18	89.67	89.67	100	100

	2018-05		2018-04		2018-03	
NGI_NL	Availability	Reliability	Availability	Reliability	Availability	Reliability
BEgrid-BELNET	99.5	99.5	100	100	69.34	69.34
BEgrid-ULB-VUB	99.52	99.52	98.54	98.54	100	100
BelGrid-UCL	97.73	97.73	98.85	98.85	99.81	99.81
LSG-AMC	0.59	0.74	12.22	100	100	100
LSG-AMS	99.49	99.49	100	100	100	100
LSG-BCBR	0	0	0	0	92.2	92.2
LSG-EMC	0.46	0.58	11.23	89.81	84.5	84.5
LSG-KUN	23.92	23.92	99.97	99.97	100	100
LSG-LUMC	99.47	99.47	99.98	99.98	100	100
LSG-RUG	0	0	0	0	92.34	92.34
LSG-TUD	0.32	0.41	12.5	100	100	100
LSG-UM	99.59	99.59	100	100	100	100
LSG-VU	0.36	0.45	12.5	100	100	100
LSG-WUR	0.33	0.41	12.5	100	100	100
NIKHEF-ELPROD	97.61	97.61	94.37	94.37	100	100
RUG-CIT	47.31	47.31	13.45	13.45	100	100
SARA-MATRIX	99.57	99.57	99.65	99.65	98.69	99.91

	2018-05		2018-04		2018-03	
NGI_PL	Availability	Reliability	Availability	Reliability	Availability	Reliability
CAMK	91.78	91.78	54.57	99.77	100	100
CYFRONET-CLOUD	99.46	99.46	100	100	92.62	92.62
CYFRONET-LCG2	98.4	98.4	81.64	81.64	55.69	55.69
CYFRONET-PROMETHEUS	0	0	94.52	94.52	99.98	99.98
ICM	94.26	94.26	99.15	99.15	78.85	78.85
NCBJ-CIS	98.81	98.81	99.41	99.41	99.78	99.78
PSNC	99.27	99.27	81.14	91.21	77.51	83.1
TASK	99.64	99.64	100	100	100	100
WCSS64	98.82	98.82	100	100	100	100
WUT	99.5	99.5	97.28	97.28	100	100

	2018-05		2018-04		2018-03	
NGI_RO	Availability	Reliability	Availability	Reliability	Availability	Reliability
CLOUDIFIN	94.55	94.55	98.72	98.72	99.66	99.66
GRIDIFIN	99.49	99.49	100	100	88.61	99.71
NIHAM	99.38	99.38	100	100	100	100
RO-02-NIPNE	99.31	99.31	99.59	99.59	96.02	96.02
RO-03-UPB	99.74	99.74	87.96	87.96	100	100
RO-07-NIPNE	0.04	0.04	14.13	14.13	91.32	91.32

RO-11-NIPNE	3.1	3.1	13.44	13.44	100	100
RO-13-ISS	99.45	99.45	99.49	99.49	100	100
RO-14-ITIM	0	0	31.74	31.74	100	100
RO-16-UAIC	99.25	99.25	100	100	100	100

	2018-05		2018-04		2018-03	
NGI_SI	Availability	Reliability	Availability	Reliability	Availability	Reliability
ARNES	98.34	98.34	99.99	99.99	99.94	99.94
SIGNET	99.79	99.79	83.61	83.61	98.96	99.26

	2018-05		2018-04		2018-03	
NGI_SK	Availability	Reliability	Availability	Reliability	Availability	Reliability
FMPH-UNIBA	99.44	99.44	100	100	97.6	97.6
IEPSAS-Kosice	99.66	99.66	99.43	100	100	100
IISAS-Bratislava	99.25	99.25	99.99	99.99	100	100
IISAS-FedCloud	99.47	99.47	99.83	99.83	100	100
IISAS-GPUCloud	99.09	99.09	99.92	99.92	95.25	95.25
IISAS-Nebula	99.45	99.45	99.06	99.06	100	100
TU-Kosice	99.4	99.4	99.94	99.94	99.92	99.92
UMB-BB	99.71	99.71	99.98	99.98	100	100

	2018-05		2018-04		2018-03	
NGI_TR	Availability	Reliability	Availability	Reliability	Availability	Reliability
AZ-IFAN	97.71	97.71	98.97	98.97	100	100
TR-03-METU	99.48	99.48	99.92	99.92	100	100
TR-10-ULAKBIM	99.15	99.15	99.59	99.59	94.47	94.47
TR-FC1-ULAKBIM	99.54	99.54	89.05	89.05	53.94	53.94

	2018-05		2018-04		2018-03	
NGI_UA	Availability	Reliability	Availability	Reliability	Availability	Reliability
Kharkov-KIPT-LCG2	99.21	99.21	99.99	99.99	99.97	99.97
UA-BITP	83.27	83.27	12.05	12.05	0.11	0.11
UA-IFBG	99.64	99.64	99.6	99.6	100	100
UA-IMBG	25.15	25.15	68.96	68.96	100	100
UA-IRE	98.23	98.23	95.05	96.02	100	100
UA-ISMA	99.57	99.57	99.93	99.93	98.21	98.21
UA-KNU	0	0	0	0	0	0
UA-MHI	92.52	92.52	93.46	93.46	91.54	91.54
UA-NSCMBR	70.99	70.99	61.3	61.3	99.37	99.37
UA-PIMEE	85.3	85.3	79.56	79.56	99.85	99.85
UA_BITP_ARC	71.7	71.7	0	0	99.58	99.58
UA_ICMP_ARC	77.58	77.58	61.4	61.4	87.46	87.46
UA_ICYB_ARC	98.9	98.9	49.33	49.33	94.46	94.46
UA_ILTPE_ARC	93.13	93.13	100	100	97.31	97.31

	2018-05		2018-04		2018-03	
NGI_UK	Availability	Reliability	Availability	Reliability	Availability	Reliability
100IT	99.25	99.25	100	100	98.66	98.66
RAL-LCG2	69.22	69.22	99.21	99.21	99.16	100
UKI-LT2-Brunel	99.65	99.65	90.79	91.32	100	100
UKI-LT2-IC-HEP	99.54	99.54	98.97	98.97	99.62	99.62
UKI-LT2-QMUL	96.11	96.11	99.92	99.92	99.23	99.23
UKI-LT2-RHUL	98.14	98.14	97.27	97.27	74.07	74.07
UKI-NORTHGRID-LANCS-HEP	87.95	88.76	99.18	99.18	99.41	99.41

UKI-NORTHGRID-LIV-HEP	99	99	100	100	100	100
UKI-NORTHGRID-MAN-HEP	97.58	97.58	100	100	88.68	100
UKI-NORTHGRID-SHEF-HEP	99.17	99.45	99.97	99.97	95.92	95.92
UKI-SCOTGRID-DURHAM	75.69	75.69	99.5	99.5	97.88	99.98
UKI-SCOTGRID-ECDF	69.59	69.59	100	100	97.43	97.43
UKI-SCOTGRID-GLASGOW	99.73	99.73	98.6	98.6	100	100
UKI-SOUTHGRID-BHAM-HEP	97.09	97.09	96.82	96.82	97.16	97.96
UKI-SOUTHGRID-BRIS-HEP	73.63	95.25	99.83	99.83	100	100
UKI-SOUTHGRID-CAM-HEP	99.43	99.43	99.95	99.95	99.96	99.96
UKI-SOUTHGRID-OX-HEP	99.8	99.8	86.48	86.48	96.3	96.3
UKI-SOUTHGRID-RALPP	99.36	99.36	98.63	98.63	94.53	100
UKI-SOUTHGRID-SUSX	83.87	84.79	88.86	88.86	88.31	91.26

	2018-05		2018-04		2018-03	
ROC_Canada	Availability	Reliability	Availability	Reliability	Availability	Reliability
CA-ALBERTA-WESTGRID-T2	N.A	N.A	N.A	N.A	0	0
CA-MCGILL-CLUMEQ-T2	N.A	N.A	N.A	N.A	N.A	N.A
CA-SCINET-T2	67.51	67.51	91.11	91.11	98.97	98.97
CA-SFU-T2	63.25	85.28	0	0	0	0
CA-TRIUMF-T2K	99.69	99.69	100	100	100	100
CA-VICTORIA-WESTGRID-T2	97.09	97.09	100	100	100	100
TRIUMF-LCG2	99.7	99.7	100	100	100	100

	2018-05		2018-04		2018-03	
ROC_LA	Availability	Reliability	Availability	Reliability	Availability	Reliability
ATLAND	N.A	N.A	N.A	N.A	N.A	N.A
CBPF	99.23	99.23	95.88	99.93	96.83	99.24
EELA-UTFSM	98.17	99.55	98.77	98.77	84.33	96.66
GRID-UNAM	99.51	99.51	99.99	99.99	99.69	99.69
ICN-UNAM	93.5	93.5	13.43	13.43	100	100
SAMPA	98.29	98.98	100	100	99.93	99.93
SUPERCOMPUTO-UNAM	96.6	96.6	100	100	99.93	99.93

	2018-05		2018-04		2018-03	
Russia	Availability	Reliability	Availability	Reliability	Availability	Reliability
ITEP	76.94	76.94	99.66	99.66	96.38	96.38
JINR-LCG2	99.53	99.53	100	100	100	100
JINR-T1	96.3	96.3	100	100	99.94	99.94
RRC-KI	99.57	99.57	40	100	0	0
RRC-KI-T1	99.63	99.63	100	100	100	100
RU-Protvino-IHEP	99.55	99.55	99.93	99.93	100	100
RU-SARFTI	99.49	99.49	100	100	N.A	N.A
RU-SPbSU	99.48	99.48	99.92	99.92	100	100
Ru-Troitsk-INR-LCG2	66.71	95.52	100	100	100	100
ru-PNPI	99.47	99.47	97.26	97.26	92.58	92.58