Services Performance Report

shows compliance with established SLA service targets

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Service: Cloud compute
Period: 2019-06 / 2019-11
Date of report: 9-12-2019
Date of next 2020-06
Documentation: https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability
Related agreements: https://documents.egi.eu/document/3404

Legend
- Underperforming
- On Target

CESGA		Previous period			Reporting period					
	Service target	2019-03	2019-04	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10	2019-11
Availability	90%	83,60%	77,36%	97,72%	98,88%	99,68%	100,00%	97,38%	99,63%	100,00%
Reliability	95%	83,60%	77,36%	97,72%	99,72%	99,68%	100,00%	97,38%	99,63%	100,00%

Explanation