

Services Performance Report

shows compliance with established SLA service targets



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Service: Cloud compute

Period: 2018-12 / 2019-05

Date of report: 11-6-2019

Date of next: 2019-12

Documentation: https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability

Related agreements: <https://documents.egi.eu/document/3406>

Legend Underperforming
On Target

CESNET-MetaCloud		Previous period		Reporting period			
	Service target	2018-12	2019-01	2019-02	2019-03	2019-04	2019-05
Availability	90%	100,00%	98,63%	100,00%	99,37%	95,75%	99,89%
Reliability	95%	100,00%	98,63%	100,00%	99,37%	95,75%	99,89%
Explanation							