Services Performance Report

shows compliance with established SLA service targets

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Service: Cloud compute
Period: 2019-06 / 2019-11
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Date of next 2020-06
Documentation: https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability
Related agreements: https://documents.egi.eu/document/3406

Legend
- Underperforming
- On Target

CESNET-MetaCloud/CESNET-MCC		Previous period			Reporting period					
	Service target	2019-03	2019-04	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10	2019-11
Availability	90%	99,37%	95,75%	99,89%	97,12%	99,58%	99,49%	95,11%	96,96%	95,14%
Reliability	95%	99,37%	95,75%	99,89%	97,12%	99,58%	99,96%	95,84%	96,96%	95,14%

Explanation