

Services Performance Report

shows compliance with established SLA service targets



Audience: Mattia Santoro, Stefano Nativi, Paolo Mazzetti

Report author: EGI SLA sla@mailman.egi.eu

Service: Cloud compute

Period: 2020-06 - 2020-11

Date of report: 11-12-2020

Date of next report: 2021-06

Documentation: <https://wiki.egi.eu> https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability

Related agreements: <https://documents.egi.eu/document/3406>

Legend

Underperforming

On Target

CESNET-MCC	Cloud Compute		
	Availability	Reliability	
targets	90%	95%	
previous reporting period	2020-03	95,63%	95,63%
	2020-04	99,84%	99,84%
	2020-05	97,00%	97,00%
current reporting period	2020-06	100,00%	100,00%
	2020-07	98,69%	99,23%
	2020-08	100,00%	100,00%
	2020-09	99,77%	99,77%
	2020-10	99,19%	99,19%
	2020-11	98,72%	98,72%