Services Performance Report

shows compliance with established SLA service targets

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Service:	Cloud compute
Period:	2021-12 - 2022-05
Date of report:	23/06/2022
Date of next report	2022-12
Documentation:	https://conflue https://confluence.egi.eu/display/EGISLM/Service+Level+Target+-+Quality+of+Support
Related agreements:	https://documents.egi.eu/document/3406

Legend

Underperforming
On Target

CESNET-MCC		Cloud Compute	
		Availability	**Reliability**
targets		**90%**	**95%**
preious reporting period	2021-09	100.00%	100.00%
	2021-10	98.97%	99.99%
	2021-11	100.00%	100.00%
current reporting period	2021-12	100.00%	100.00%
	2022-01	99.79%	99.79%
	2022-02	99.50%	99.50%
	2022-03	99.38%	99.66%
	2022-04	98.16%	98.16%
	2022-05	98.95%	98.95%