

Services Performance Report

shows compliance with established SLA service targets



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Service: Cloud compute

Period: 2019-05 / 2019-10

Date of report: 12-11-2019

Date of next: 2020-05

Documentation: https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability

Related agreements: <https://documents.egi.eu/document/3436>

Legend

Underperforming
On Target

CESGA		Previous period		Reporting period			
	Service target	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10
Availability	95%	97,72%	98,88%	99,68%	100,00%	97,38%	99,63%
Reliability	95%	97,72%	99,72%	99,68%	100,00%	97,38%	99,63%
Explanation							

CLOUDIFIN		Previous period		Reporting period			
	Service target	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10
Availability	95%	95,95%	95,02%	99,12%	99,45%	99,45%	100,00%
Reliability	95%	95,95%	95,02%	99,12%	99,45%	99,45%	100,00%
Explanation							

IN2P3-IRES		Previous period		Reporting period			
	Service target	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10
Availability	95%	99,55%	99,39%	95,03%	96,39%	99,57%	100,00%
Reliability	95%	99,55%	100,00%	100,00%	99,67%	99,57%	100,00%
Explanation							

