

Services Performance Report

shows compliance with established SLA service targets



Audience: Narek Sahakyan

Report author: EGI SLA sla@mailman.egi.eu

Service: Cloud compute

Period: 2019-05 / 2019-10

Date of report: 8-1-2020

Date of next: 2020-05

Documentation: https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability

Related agreements: <https://documents.egi.eu/public/ShowDocument?docid=3446>

Legend Underperforming
On Target

CESGA	Previous period	Reporting period					
		2019-05	2019-06	2019-07	2019-08	2019-09	2019-10
Availability	90%	97,72%	98,88%	99,68%	100,00%	97,38%	99,63%
Reliability	95%	97,72%	99,72%	99,68%	100,00%	97,38%	99,63%
Explanation							