Services Performance Report

shows compliance with established SLA service targets

Legend

| Underperforming |
| On Target |

CESGA		Cloud Compute	
		Availabilit	Reliability
targets		90%	95%
preious reporting period			
current reporting period	2022-01	99.94%	99.94%
	2022-02	100.00%	100.00%
	2022-03	99.65%	99.65%
	2022-04	99.71%	99.71%
	2022-05	89.29%	89.29%
	2022-06	100.00%	100.00%
Explanation			
2022-05	authentication failures		