

# Services Performance Report

shows compliance with established SLA service targets



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**Service:** Cloud compute

**Period:** 2019-07 / 2019-09

**Date of report:** 9-10-2019

**Date of next report** n.a.

**Documentation:** [https://wiki.egi.eu/wiki/Service\\_Level\\_Target\\_-\\_Availability\\_Reliability](https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability)

**Related agreements:** <https://documents.egi.eu/document/3478>

**Legend** Underperforming  
On Target

IFCA-LCG2		Previous period		
	Service target	2019-07	2019-08	2019-09
Availability	90%	91,15%	100,00%	95,79%
Reliability	90%	93,33%	100,00%	95,79%

**Explanation**