

Services Performance Report

shows compliance with established SLA service targets



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Service: Cloud compute

Period: 2020-02 / 2020-07

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Date of next -

Documentation: https://wiki.egi.eu/wiki/Service_Level_Target_-_Availability_Reliability

Related agreements: <https://documents.egi.eu/document/3487>

Legend Underperforming
On Target

IFCA-LCG2	Service target	Previous period			Reporting period					
		2019-11	2019-12	2020-01	2020-02	2020-03	2020-04	2020-05	2020-06	2020-07
Availability	85%	93,99%	81,28%	93,17%	85,42%	95,26%	97,21%	78,35%	93,70%	93,06%
Reliability	90%	93,99%	88,68%	94,49%	93,41%	95,26%	97,21%	78,35%	93,70%	93,06%

Explanation: 2020-05 failures with the creation of VMs